



Communities and Equalities Scrutiny Committee

Date: Thursday, 5 December 2019

Time: 2.00 pm

Venue: Council Antechamber, Level 2, Town Hall Extension

Everyone is welcome to attend this committee meeting.

There will be a private meeting for members of the Committee at 1.30 pm in Committee Room 6, Room 2006, Level 2 of the Town Hall Extension.

Access to the Council Antechamber

Public access to the Council Antechamber is on Level 2 of the Town Hall Extension, using the lift or stairs in the lobby of the Mount Street entrance to the Extension. That lobby can also be reached from the St. Peter's Square entrance and from Library Walk. **There is no public access from the Lloyd Street entrances of the Extension.**

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Membership of the Communities and Equalities Scrutiny Committee

Councillors - Hacking (Chair), Andrews, Battle, Chambers, Collins, M Dar, Doswell, Douglas, Evans, Grimshaw, Hitchen, Kirkpatrick, Rawlins and Rawson

Agenda

- 1. Urgent Business**
To consider any items which the Chair has agreed to have submitted as urgent.
- 2. Appeals**
To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.
- 3. Interests**
To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.
- 4. Minutes** Pages
5 - 22
To approve as a correct record the minutes of the meeting held on 7 November 2019.

To receive the minutes of the Review of Advice Services in Manchester Task and Finish Group meetings held on 30 October 2019 and 15 November 2019.
- 5. [2:05 – 2:40] Peterloo Massacre 200th Anniversary Programme** Pages
23 - 38
Report of the Strategic Director (Neighbourhoods)

This report provides an overview of events which marked the 200th anniversary of the Peterloo Massacre in 2019.
- 6. [2:40 – 3:15] Manchester's Park Strategy 2017-2026** Pages
39 - 58
Report of the Strategic Director (Neighbourhoods)

This report provides an update on the progress of delivering the Park Strategy.
- 7. [3:15 - 3:50] Sport and Physical Activity Strategy** Pages
59 - 72
Report of the Strategic Director (Neighbourhoods)

In May 2018, the Executive endorsed the recommendations of the Sport and Leisure Review carried out in early 2017 and

agreed to approve the adoption of the new Sport and Physical Activity Strategy and the operating arrangements proposed to deliver it. This report provides an update on the progress made over the last twelve months and highlights that Manchester is tackling inactivity six times faster than the national average.

8. [3:50 – 4:00] Overview Report

Report of the Governance and Scrutiny Support Unit

Pages
73 - 84

This report provides the Committee with details of key decisions that fall within the Committee's remit and an update on actions resulting from the Committee's recommendations. The report also includes the Committee's work programme, which the Committee is asked to amend as appropriate and agree.

Information about the Committee

Scrutiny Committees represent the interests of local people about important issues that affect them. They look at how the decisions, policies and services of the Council and other key public agencies impact on the city and its residents. Scrutiny Committees do not take decisions but can make recommendations to decision-makers about how they are delivering the Our Manchester Strategy, an agreed vision for a better Manchester that is shared by public agencies across the city.

The Communities and Equalities Scrutiny Committee examines the work of the Council and its partners relating to reducing levels of crime, community cohesion, older people and equality and inclusion.

The Council wants to consult people as fully as possible before making decisions that affect them. Members of the public do not have a right to speak at meetings but may do so if invited by the Chair. If you have a special interest in an item on the agenda and want to speak, tell the Committee Officer, who will pass on your request to the Chair. Groups of people will usually be asked to nominate a spokesperson. The Council wants its meetings to be as open as possible but occasionally there will be some confidential business. Brief reasons for confidentiality will be shown on the agenda sheet.

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Smoking is not allowed in Council buildings.

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Further Information

For help, advice and information about this meeting please contact the Committee Officer:

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This agenda was issued on **Wednesday, 27 November 2019** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Lloyd Street Elevation), Manchester M60 2LA

Communities and Equalities Scrutiny Committee

Minutes of the meeting held on 7 November 2019

Present:

Councillor Hacking - In the Chair
 Councillors Andrews, Chambers, Doswell, Douglas, Evans, Grimshaw, Hitchen, Kirkpatrick and Rawson

Councillor Leese, Leader of the Council
 Councillor N Murphy, Deputy Leader
 Councillor Rahman, Executive Member for Skills, Culture and Leisure
 Councillor Kilpatrick, Deputy Leader of the Opposition
 Councillor Davies, Ward Councillor for Deansgate
 Councillor Johns, Ward Councillor for Deansgate
 Councillor Lyons, Ward Councillor for Piccadilly
 Councillor Whiston, Ward Councillor for Sharston

Kathy Cosgrove, Greater Manchester Law Centre
 Dr Morag Rose, University of Liverpool
 John McGrath, Manchester International Festival (MIF)
 Ciaron Wilkinson, MIF

Apologies:

Councillors M Dar and Rawlins

CESC/19/43 Minutes

Decisions

1. To approve the minutes of the meeting held on 10 October 2019 as a correct record.
2. To receive the minutes of the meeting of the Review of Advice Services in Manchester Task and Finish Group held on 30 September 2019.

CESC/19/44 Our Manchester Disability Plan

The Committee received a report of the Executive Director of Adult Services which provided an update on progress with the Our Manchester Disability Plan (OMDP), including the recent refresh of the Plan and the new Joint Strategic Needs Assessment (JSNA) for the Social Model of Disability. It also included updates from each of the current OMDP workstreams as well as a progress report on the Council's Disability Confident Scheme.

Officers referred to the main points and themes within the report, which included:

- An update on the Health and Social Care Workstream;
- Children and Young People update;
- Work and Skills update;

- Transport update; and
- The Disability Confident Scheme.

Some of the key points that arose from the Committee's discussions were:

- Educational attainment of young people with Special Educational Needs and Disability (SEND);
- Delays in pupils with SEND receiving an Education, Health and Care Plan (EHCP) and what support was available to parents of disabled children;
- The importance of considering mental health as part of the work on long-term health conditions and the social model of disability; and
- The problems some disabled people faced in accessing their own local area, for example, due to people parking cars across dropped kerbs and pavements and that work should take place with the Highways Team to address this.

The Chair commented that the Lead Member for Disability had been unable to attend the meeting but read out some comments she had wanted to make. These highlighted the breadth of the work taking place outside of the Board structure and through all the workstreams. Her comments also highlighted the work taking place to improve the accessibility of the Peterloo Memorial and to improve the Council's internal systems as well as initiatives taking place across the city such as Purple Tuesday the following week where the Christmas markets would open earlier and district centres like Wythenshawe would be supporting a quiet hour where loud instore music would be turned off and there would be more visible support for disabled shoppers.

The SEND Lead outlined the work taking place to improve educational outcomes for pupils with SEND, advising that her service reported regularly to the Children and Young People Scrutiny Committee on this. She informed Members that there had been a significant increase in application for EHCPs so the Statutory Assessment Team which dealt with these applications was being re-designed to meet the demand. She suggested that progress on this be included in a future report. She informed Members that parents could access an impartial information, advice and support service and could also receive support from volunteer Parent Champions. A Member commented that he would welcome updates on the timescales for the EHCP along with examples of any cases where the process had not worked well for the young person so that the Committee could identify areas for improvement.

The Public Health Specialist advised that other Joint Strategic Needs Assessment (JSNA) topic papers were being worked on which focused on mental health and that these were documents which were being updated and would be cross-referenced.

The Strategic Lead (Commissioning) reported that the problem of obstructions on pavements was something that had been raised by many disabled people as an issue for them. She advised that a public awareness campaign was needed to highlight to the general public how this impacted on disabled people but that this would require some resources. She confirmed that her team would engage with the Highways Team on this issue.

Decision

To note the report.

CESC/19/45 Proposed City Centre Public Spaces Protection Order

The Committee received a report of the Head of Compliance, Enforcement and Community Safety which provided an update on the outcome of the consultation for the city centre proposed Public Spaces Protection Order (PSPO).

Officers referred to the main points and themes within the report, which included:

- Background information;
- Supporting people with vulnerabilities;
- Evidence of issues of concern in Manchester city centre;
- The consultation and consultation responses;
- Consideration of the articles for a PSPO;
- The proposed PSPO;
- Enforcement;
- Equality Impact Assessment (EIA) and Human Rights; and
- Next steps.

Kathy Cosgrove from Greater Manchester Law Centre expressed concern about the lawfulness and fairness of the consultation. She advised that it did not include enough information, for example, on existing powers, to enable respondents to make an informed decision. She also stated that it was not balanced and that the way it was carried out as an online consultation meant that it did not target and was not accessible to some of the people who would be most impacted by the proposal, particularly homeless people. She also advised that the consultation responses were not presented fairly, not showing the full range of responses to the open text questions. She reported that the evidence presented did not demonstrate justification for the proposed PSPO, stating that it did not demonstrate that it would achieve its aims and that the benefits would outweigh the risk of harm. She expressed concern that the PSPO would indirectly discriminate against homeless people who could not avoid breaching it and were often members of other minority groups. She outlined the significant challenges facing homeless people and stated that the report did not address the additional risk of harm to this group which, she advised, the proposed PSPO would present. She stated that many professionals in this area of work and related fields were opposed to the proposed PSPO. She also reported that some other local authorities had introduced similar measures which had not been successful. A Member supported her comments.

Dr Morag Rose from the University of Liverpool outlined her concerns about the consultation, stating that it included leading and ambiguous questions, that it had received very few responses from homeless people, that some shop workers in the area had been coerced by their managers to complete it and that the analysis was flawed. She advised that there was academic evidence against the use of PSPOs to address the behaviours outlined. She also expressed concern that the proposed

PSPO could criminalise protest and that it sent a negative message about attitudes towards homeless people.

The Ward Councillors for the city centre wards of Deansgate and Piccadilly were invited to comment on the proposals. They provided a number of examples of the negative effect of the current situation on local residents, including repeated instances of people urinating and defecating outside their homes, alcohol consumption and associated litter and fighting, drug dealing and drug paraphernalia, receiving abuse and blocked entrances to residential buildings, which made residents feel intimidated going into and out of their home. A Ward Councillor for Deansgate noted that it was important not to penalise vulnerable people for unavoidable behaviour, that this had been given consideration in the proposals, and that this was the reason they had requested and obtained 24-hour access to the public toilets on Lloyd Street. He advised that it was important to provide support to people experiencing this issue from both sides and to find a solution that worked for everyone. Another Ward Councillor for Deansgate reported that begging in the city centre had increased and this was often not by people who were rough sleeping. She reported that local residents were sympathetic to the situation of vulnerable people but that the issue needed to be addressed. She reported that the police and Council officers did not just take enforcement action against vulnerable people but assessed their vulnerabilities and offered support to them. She outlined the dangers of people sleeping in tents and in doorways, which were often fire escapes.

The Deputy Leader of the Opposition reported that, while he accepted the points in the report about commercial waste and anti-social behaviour related to drinking and drug-taking, he was concerned about how the proposed PSPO would impact on vulnerable people living on the streets. He advised that the proposed PSPO would be a blunt tool to deal with complex issues and, in his opinion, it was the wrong approach. He commented that more 24-hour toilets were needed across the city. He highlighted that article 8 of the proposed PSPO required the individual to provide their address to the Authorised Person, which a homeless person could not do. He questioned how the Committee could consider the proposals without knowing the enforcement protocol. He emphasised the need to consider the disproportionate impact on those living on the streets and the necessity and proportionality of the proposals.

Some of the key points that arose from the Committee's discussions were:

- Recognition of the issues being experienced by city centre residents;
- The need to provide support to vulnerable people with complex needs;
- The importance of providing facilities such as 24-hour toilets and sharps bins for disposing of needles so that vulnerable people could avoid breaching the articles in the proposed PSPO;
- To ask what difference the PSPO would make and why this was preferable to using existing powers to tackle these issues;
- To question the appropriateness of fining vulnerable people with no means to pay a fine and the impact this would have on the relationship that Council officers were trying to build with these individuals to encourage them to engage with support services;
- Whether there was evidence that this would be effective;

- Whether a PSPO would just displace people outside the city centre rather than address the problem;
- That a significant number of the respondents to the consultation said the issues identified did not impact on their quality of life;
- How much money had been spent so far on the process for this PSPO, how much would it cost to implement and whether this money could be better spent on the valuable work the Council was already doing in this area; and
- That the Vagrancy Act 1824 should be reviewed.

The Deputy Leader commented that the main focus of Council officers engaging with these vulnerable groups was to encourage them to access support. He reported that the Council was engaging with pharmacies and other organisations over the provision of sharps bins. He advised that a review of the Vagrancy Act 1824 was underway.

The Head of Compliance, Enforcement and Community Safety reported that the PSPO was not intended to replace existing powers but to be an additional power and that the most appropriate power would be used in each case. She gave examples of how a PSPO would enable the Council to address issues in relation to waste which it was not able to do at present. She advised that it was hoped that the PSPO would have a deterrent effect and encourage vulnerable people to engage with services and that it would also reassure residents that these issues were being addressed.

The Community Safety Lead reported that, of the councils which had introduced similar PSPOs, some had revised them at the end of the initial period, some had extended them and some had terminated them; however, there were no published evaluations nationally about this use of PSPOs. She commented that, for Manchester City Council, the proposed PSPO was an opportunity to seek compliance and engage with individuals.

The Community Safety Lead reported that the analysis of the consultation responses had taken into account the responses to all the questions, including the open text responses, to determine how big a problem a particular behaviour was and what should be included in the PSPO. She outlined the current multi-agency approach, involving different Council teams, GMP and the voluntary sector, to encourage and enable vulnerable individuals to access support and that, where appropriate, they chose from a range of existing powers to address behaviours. She reported that the same approach would be used if the proposed PSPO was introduced. She advised the Committee that she could identify the costs of the consultation and the costs of implementation if the PSPO went ahead and share this information with Members.

Decisions

1. To thank everyone for sharing their views.
2. To ask the decision maker and Deputy Leader to take into account all the views raised when making their decision.
3. That if the decision maker wishes to respond to the Committee on any of the points raised, they are welcome to do so.

4. To note that the Community Safety Lead will share information on the costs of the consultation and the costs of implementation, if the PSPO goes ahead, with the Committee Members.

[Councillor Doswell declared a disclosable pecuniary interest as Secretary of the Tenants' Union and withdrew from the room for this item.]

CEESC/19/46 Manchester International Festival 2019

The Committee received a report of the Deputy Chief Executive and City Treasurer and the Strategic Director (Neighbourhoods) which provided information on the outcomes of the evaluation of the Manchester International Festival (MIF) 2019 and re-confirmed the funding arrangements for the 2021 Festival as approved by the Executive on 18 October 2017. The Committee was invited to comment on the report prior to its submission to the Executive on 13 November 2019.

John McGrath, Artistic Director and Chief Executive of MIF, referred to the main points and themes within the report, which included:

- An assessment of the delivery of objectives for 2019;
- Key Performance Indicators (KPIs), sustainability and financial performance;
- The zero carbon agenda;
- Staffing; and
- Future planning.

The Leader highlighted the opening in 2021 of The Factory, which would be the new hub for the Festival, and reported that it was proposed to maintain the level of funding from the Council, supported by a significant investment from the Arts Council England towards the running of The Factory and to build MIF's capacity to run the Factory. He informed Members that the biennial MIF had previously been awarded funding from the Council every two years for the next Festival but that he would be recommending to the Executive that longer-term funding arrangements be put in place for MIF and The Factory.

Some of the key points that arose from the Committee's discussions were:

- That this was a fantastic event and Members wanted to ensure that it was accessible to all residents;
- To request a ward breakdown of volunteers from Manchester;
- To request further information on what was being done to encourage people in areas with lower levels of engagement to access, participate in and volunteer at MIF, noting that some people could not afford even the discounted £10 tickets;
- What was being done to promote employment opportunities to local people;
- Whether 30% of attendees being from Manchester was sufficient and could more detailed information on where attendees were from be provided; and
- How the figure on the economic impact of MIF had been arrived at.

Ciaron Wilkinson, MIF's Cultural Connector, outlined the work he had undertaken over the previous 18 months to work with communities which were less likely to access arts and cultural activities, engaging with local partners such as Ward Councillors and the Council's Neighbourhood Teams and holding events and activities within the local area in order to increase residents' awareness of and willingness to participate in MIF.

John McGrath reported that a lot of outreach work had been carried out to recruit a diverse range of volunteers for this year's Festival and that this had been successful in recruiting volunteers from diverse backgrounds and, to a degree, in recruiting volunteers from a range of locations. He informed Members that the work that Ciaron Wilkinson had been doing had aimed to encourage residents in those wards to engage with MIF in a range of different ways, as audience members, as participants, as volunteers and as employees. He acknowledged that some people could not afford the discounted £10 tickets but reported that some free tickets were made available through local organisations and there were also a number of free events which were part of the MIF programme. He reported that his organisation was also working to address other barriers to people's attendance, for example, working with Transport for Greater Manchester (TfGM) regarding transport to events.

John McGrath outlined the range of methods his organisation had used to encourage local people to apply for jobs with MIF. He also informed Members about the traineeships which MIF had offered this year which had led to all seven apprentices going on to employment. He advised Members that the proportion of MIF employees from BME (Black and Minority Ethnic) communities had increased considerably and his organisation was aiming to increase recruitment from a range of wards across the city. He reported that his organisation was in a period of expansion and informed Members about the training programme which was being developed, stating that it would increase people's awareness, particularly young people's awareness, of the range of jobs available within the creative industries.

The Leader advised the Committee that there needed to be a balance of attendees from Manchester and people from further afield as the event was used to promote Manchester on the international stage. He highlighted that audience attendance was increasing overall, which included an increase in Manchester residents, and that Manchester residents were increasingly participating in the Festival in different ways, not just as audience members.

Decisions

1. To request a ward breakdown of volunteers from Manchester.
2. To request more detailed information on where MIF attendees were from.
3. To request information on the methodology used to calculate the economic impact of the Festival.
4. To endorse the recommendations to the Executive that:

The Executive is recommended to: -

1. Note the substantial achievements of the 2019 Festival in overachieving its objectives, particularly in continuing to grow its international reputation, increasing co-commissioning partnerships, record attendance levels and increased involvement by Manchester emerging artists;
2. Recognise and support the importance of maintaining public sector funding commitments in order to attract significant match funding from other public and private sector partners;
3. Delegate responsibility to the Strategic Director of Neighbourhoods and City Treasurer in consultation with the Executive Member for Finance and Human Resources and Executive Member for Skills, Culture and Leisure to finalise the financial arrangements.

CESC/19/47 2019 City Centre Festive Delivery Programme

The Committee received a report of the Strategic Director (Neighbourhoods) which provided an update on the 2019 City Centre Festive Delivery Programme.

Officers referred to the main points and themes within the report, which included:

- Christmas Markets;
- Family Focused Festive Attractions;
- Christmas Lighting Scheme; and
- Christmas Light Switch On and New Year's Eve Celebrations.

Some of the key points that arose from the Committee's discussions were:

- Why MIF boosted the economy by a greater amount than the Christmas Markets, when the former ran over a shorter period; and
- That future reports which estimate the economic impact of an event should be clearer on the detail of this.

The Executive Member for Skills, Culture and Leisure reported that the MIF attracted international visitors, artists, organisations and media and resulted in increased hotel occupancy rates and spending in the local economy, whereas the Christmas Markets mainly attracted people from across the region so the economic impact was not comparable.

Decisions

1. To note the report.
2. To request that further detail of how estimates of economic impact have been arrived at be included in a future report.

CESC/19/48 Widening Access and Participation in Leisure, Libraries, Galleries and Culture - Update and Cultural Impact Survey Data

The Committee received a report of the Strategic Director (Neighbourhoods) which provided an update about Widening Access to and Participation in Leisure, Libraries and Culture. The purpose of the Widening Access work was to understand resident engagement and to explore routes to increase participation among groups or communities that might be less engaged. The report highlighted progress made and outlined the priorities proposed for future work.

The Executive Member for Skills, Culture and Leisure referred to the main points and themes within the report, which included:

- The background to the Widening Access and Participation work;
- Data improvement;
- Wider access for under-represented groups;
- Leisure;
- Libraries, galleries and culture;
- Communication; and
- Resident engagement.

Councillor Whiston, Ward Councillor for Sharston, informed the Committee that he was the substitute for Councillor Stone on the Board of HOME. He highlighted the invisible barriers people faced if they were not used to participating in arts and culture, for example, if they did not go to the theatre when they were growing up and felt uncomfortable and did not know the etiquette of these environments. He advised that more work should be done with schools to encourage them to take pupils to the theatre and other cultural activities to break down these invisible barriers.

Some of the key points that arose from the Committee's discussions were:

- To welcome the work being done in this area;
- To support Councillor Whiston's comments; and
- What progress was being made in engaging women and girls in sport.

The Executive Member for Skills, Culture and Leisure supported Councillor Whiston's comments and advised that work was already taking place to address this. He informed Members about the development of the Manchester Cultural Education Partnership and outlined how this aimed to embed arts, culture and creativity across the curriculum.

The Head of Parks, Leisure, Youth and Events reported that a lot of work was taking place to engage women and girls in sport and physical activity. He informed the Committee that there was a national gap between male and female participation in physical activity; however, the gap in Manchester was much smaller than the national average because of the work which was being carried out. He highlighted the provision of women-only sessions in all the Council's leisure facilities in Manchester, securing funding two years ago to run the This Girl Can campaign through which targeted activities had been put on across the city and, recently, an additional £100,000 funding from Sport England which would enable the further development of

this work. He reported that more women than men used the Council's leisure facilities, particularly pre-paid gym memberships, but that in the private and third sector male participants greatly outnumbered female participants so the Council did need to do more to support female participation.

Decisions

1. To note the report.
2. To endorse Widening Access and Participation as a key priority to continue to be embedded in Leisure, Libraries, Galleries and Culture strategies and reporting going forward.

CESC/19/49 Overview Report

A report of the Governance and Scrutiny Support Unit was submitted. The overview report contained a list of key decisions yet to be taken within the Committee's remit, responses to previous recommendations and the Committee's work programme, which the Committee was asked to approve.

Decision

To note the report and agree the work programme.

Communities and Equalities Scrutiny Committee – Review of Advice Services in Manchester Task and Finish Group

Minutes of the meeting held on 30 October 2019

Present:

Councillor Hacking – In the Chair
Councillors Collins and Grimshaw

Councillor Craig, Executive Member for Adult Health and Wellbeing

Councillor Clay, Ward Councillor for Burnage
Councillor Rawlins, Ward Councillor for Baguley and Member of the Communities and Equalities Scrutiny Committee

Sinead O'Connor, Cheetham Hill Advice Centre
Andy Brown, Citizens Advice Manchester
Dan Pye, Citizens Advice Manchester
Hayley Hughes, Citizens Advice Manchester
Lauren Edwards, Shelter
John Ryan, Shelter

Apologies:

Councillors M Dar and Douglas

CESC/ROASIM/19/05 Minutes

Decision

To approve as a correct record the minutes of the meeting held on 30 September 2019.

CESC/ROASIM/19/06 Perspectives of External Stakeholders

The Chair outlined the purpose of the Task and Finish Group and invited the views of the external guests on advice services, in particular on the challenges in this area and what could be improved.

Sinead O'Connor from Cheetham Hill Advice Centre reported that some of the challenges with advice services in Manchester were that some people were giving advice when they shouldn't be as they were not advice agencies while some organisations could, with some staff training, help members of the public with filling in forms but were instead referring this basic support on to advice agencies. She informed Members that previously many people would only need to seek advice once and would then have stability once they were receiving the right benefits or in a job; however, changes to benefits and the job market meant that people's lives were less stable and more people needed to repeatedly seek help from advice services. The Director of Homelessness commented that perhaps this change needed to be reflected in how the Council commissioned, monitored and valued advice services. Sinead O'Connor agreed, commenting that there was an assumption that the focus

of advice services should be to encourage people to solve the issue themselves or to have a one-time contact with the service after which they would not need further support but that this did not reflect the reality of the current situation.

Sinead O'Connor advised Members that there were also some people who did not contact the commissioned advice services for help and were in contact with smaller grassroots organisations but that these organisations often did not have the training to provide appropriate advice so should either be referring people on to the commissioned advice services or should be provided with advice training. She outlined the challenges of multiple deprivation in north Manchester. She also reported that there was a strain on services providing immigration advice, partly due to European Union (EU) citizens seeking advice regarding Brexit but also due to other non-UK citizens then becoming more nervous about their status and seeking advice. A Member commented that there was a need for increased advice provision in north Manchester.

Andy Brown from Citizens Advice Manchester informed Members that he would provide them with written information on the range of services his organisation provided. He clarified that some organisations reported that they provided advice but actually provided basic information and then referred people on to the main advice organisations. He informed Members that some Registered Social Landlords (RSLs) provided detailed advice but that most did not and that they were unable to provide independent advice to tenants on debt because they were one of the organisations that the tenant would owe money to. He reported that the commissioned advice services provided a good service but were operating at full capacity and could not meet any additional demand if those people who needed advice but did not currently access advice services started doing so. He advised that his service did not have the resources to provide a comprehensive welfare benefit service across the city, although they did run a Help to Claim service funded from central government. He reported that they also could not provide the range of housing advice they wanted to due to changes to Legal Aid. He also reported that there was no longer any access in Manchester to good quality, low cost family advice. He advised that his service provided some employment advice, making use of funding from a range of sources, but that there was a need for more employment advice in the city. He reported that, in addition to people paying for legal advice on immigration, people were starting to pay to access advice on employment issues and benefits. He expressed concern that Brexit would result in an increased demand for advice services which the commissioned services would not have the capacity to meet. He outlined how important the core funding from the Council was in enabling his organisation to lever in additional funding from other sources but advised that this additional funding could only be spent on specific activities. He also informed Members of the support his service had put in place to assist former Thomas Cook employees who had lost their jobs when the company collapsed, stating that his organisation did respond to crises such as this but that limited resources affected their response.

John Ryan from Shelter informed Members that the system could be improved by ensuring that valuable resources did not have to be wasted challenging other agencies and departments where they should not have to be challenged. He gave as an example Shelter having to challenge housing associations who were threatening to evict a tenant for rent arrears which were due to a delay in receiving

Universal Credit and where it was clear that the money was coming. He advised Members that there was an opportunity for different agencies and departments to work better together so that they weren't using resources to challenge each other. He suggested that housing associations should see eviction as a last resort and that agencies could work together to prevent evictions from happening. He also outlined work Shelter was doing with private sector landlords to reduce the risk of tenants reaching the stage where they were being evicted and becoming homeless. He expressed concern that funding for advice services had been reduced over recent years. He supported Andy Brown's comment that the funding from the Council enabled the commissioned advice services to lever in additional funds, stating that they were able to bring additional money into the city through this. He informed Members about a national government-funded homelessness advice service which provided training to councils and other organisations but which was not used as much as it could be. He advised Members that this could be used to train people to identify at the earliest stage problems which could lead to homelessness if not addressed. He emphasised that early intervention was key.

The Citywide Services Manager from Manchester Libraries informed Members that her service provided information, not advice, to members of the public and also provided venues for organisations such as Manchester Citizens Advice to provide advice from. She advised that this had worked well as a lot of local people were using this service and it enabled them to get advice at their local library rather than having to travel elsewhere. She reported that people with a range of issues, including people who were homeless, used libraries as an open, warm, free space and that libraries staff referred them on to services for support, where they could. She informed Members that Manchester Libraries were currently looking at a scheme taking place in Glasgow where a Citizens Advice Bureau homelessness adviser was being employed to provide early intervention. She reported that Manchester Libraries were also looking at providing a space for credit unions in their venues as well.

In response to a Member's question, Andy Brown reported that organisations such as Manchester Citizens Advice were regulated by external bodies and subjected to audits which provided assurance about the quality of advice being provided. He informed Members that just under 50% of his organisation's clients were in social housing and that this was because social housing providers did not provide the level of advice that his organisation did. He commented that they were not trained to do so, it was not cost effective for them to do so and they had a conflict of interest in advising tenants who had housing arrears. He suggested that the social housing providers should instead contribute towards the funding of commissioned advice services, as some of the problems which they dealt with stemmed from the RSLs. He supported John Ryan's comment that work should be done with RSLs as, he stated, they were sometimes too quick to start eviction proceedings against tenants. The Ward Councillor for Baguley commented that, as the Task and Finish Group was discussing RSLs, it should seek the views of RSLs which provided advice services. The Executive Member for Adult Health and Wellbeing reported that RSLs had been invited to attend the Advice Forum but that only one had attended. John Ryan commented that social housing providers did some excellent work but that there were also some areas for improvement.

Members discussed whether Manchester Citizens Advice should provide advice outside of office hours. Andy Brown stated that his organisation currently provided advice services from 8 am to 6 pm on Monday to Friday. He reported that previously it had provided advice services on Saturdays and some evenings. He advised that, while this was valuable for some people, it had not been cost effective as fewer people had accessed the service during these times. He suggested that one option could be to put telephones in libraries, similar to the ones installed in GPs' surgeries, which local residents could use to speak to Manchester Citizens Advice, including on Saturdays. He advised that, while this would still require a member of staff to work Saturdays, it would be more cost effective than having Saturday advice sessions running in a number of venues. The Citywide Services Manager reported that she could look into this with Manchester Citizens Advice.

Hayley Hughes informed Members about how Manchester Citizens Advice was developing new ways of delivering their services, which had included piloting the use of Facebook messenger as a way for people to contact the service at any time and using a chatbot to help people to navigate information on their website, with the ability to get a call back from an adviser if this did not resolve their issue. She reported that, in addition to the telephones which had been installed in GPs' surgeries to enable people to access advice services, Manchester Citizens Advice was also working to reach people through a range of other organisations such as through pharmacies and Early Help Hubs.

A Member stated that library staff needed more training to deal with the complex queries they were faced with. Andy Brown informed Members about the months of training his advice staff received, the supervision in the role, the refresher training they had to undertake and the liability insurance his organisation held in relation to advice services and stated that there would be challenges in training library staff to provide advice. A Member reported that not all library staff knew where to signpost people for help and that some level of additional training would be useful, suggesting that money could be made available by the Greater Manchester Combined Authority (GMCA). The Ward Councillor for Burnage advised that some libraries were staffed by volunteers who wanted to help their community and who also needed this training. He commented that there was a demand for face-to-face support and that some people needed this rather than telephone support, for example, if there were language barriers and they needed help filling in forms for benefits. He suggested that library staff, volunteers and community groups should be provided with training, not to provide advice, but to help people with filling in forms.

The Citywide Services Manager reported that libraries staff tried to help everyone who accessed their service and in the vast majority of cases were able to do so but, where they couldn't, they sought information from elsewhere. She advised Members that every library should have a core information pack to enable staff to signpost people to appropriate services and that she would check that each library had this and that it was up-to-date. She informed Members that libraries across the city provided digital literacy classes which would help people to fill in forms online.

The Chair asked the external guests what the Council could realistically do to improve the situation. Sinead O'Connor informed Members that people who were doing low-paid, unstable work, such as on zero hours contracts, or who were being

paid cash-in-hand were experiencing problems accessing benefits because benefits staff did not believe that their income was so low, or did not accept the documents they provided as evidence of their employment. She reported that this was happening with Universal Credit claims but also with housing benefit claims processed by the Council and suggested that this be addressed. She also reported that some other councils were using council tax arrears as a means of identifying people who were struggling with debt and using it as an opportunity to help them. John Ryan advised Members that the Council should use social housing plans to address the shortage of social housing and that it and the GMCA should use their influence to lobby for change which addressed the structural problems which exacerbated the shortage.

A Member commented that early intervention and prevention were key. He asked the external guests how they thought the Council should use its influence with social housing providers to bring about change. Andy Brown advised Members that the best starting point would be to invite them to have a genuine, meaningful conversation about this issue and work with them to find a way to address the number of social housing tenants requiring help from advice services.

Sinead O'Connor commented that some of the key issues for the Greater Manchester Immigration Aid Unit were that more work needed to be done to obtain EU settled status for Looked After Children, that a lack of immigration advice was making people vulnerable to homelessness and that an over-demand for free immigration advice meant that some people were not submitting their applications to remain in the UK in time which meant they could lose their recorded length of stay in the UK and in some cases have to leave the UK.

The Ward Councillor for Burnage asked the Director of Homelessness if he could provide figures on the percentage of people accessing the homelessness service who were social housing tenants. A Member asked for figures on the tenants that RSLs had provided advice and support to and how successful this had been in preventing them from becoming homeless.

Decisions

1. To thank the guests for attending.
2. To request that the written information on the services provided by Manchester Citizens Advice be circulated to Members of the Task and Finish Group via the Scrutiny Support Officer.
3. That there is a need to engage with Registered Social Landlords regarding advice services and to consider at the next meeting how to do this.
4. To give further consideration to additional funding for advice services, in particular whether partners can be making a larger contribution.
5. To ask the Director of Homelessness for figures on the percentage of people accessing the homelessness service who were social housing tenants.

6. To ask for figures on the tenants that RSLs have provided advice and support to and how successful this has been in preventing them from becoming homeless.
7. To note that, following the final meeting of the Task and Finish Group, this area of work will continue to be reviewed through the Communities and Equalities Scrutiny Committee.

CESC/ROASIM/19/07 Mapping of Local Advice Provision and Proposals for In-house Homelessness Prevention Advice

Decision

To defer this item to the next meeting.

CESC/ROASIM/19/08 Terms of Reference and Work Programme

Decision

To add the Mapping of Local Advice Provision and Proposals for In-house Homelessness Prevention Advice to the agenda of the next meeting.

Communities and Equalities Scrutiny Committee – Review of Advice Services in Manchester Task and Finish Group

Minutes of the meeting held on 15 November 2019

Present:

Councillor Hacking – In the Chair

Councillor Craig, Executive Member for Adult Health and Wellbeing

Apologies:

Councillors Collins, Douglas and Grimshaw

CESC/ROASIM/19/09 Minutes

Decision

To approve as a correct record the minutes of the meeting held on 30 October 2019.

CESC/ROASIM/19/10 Mapping of Local Advice Provision and Proposals for In-house Homelessness Prevention Advice

The Executive Member for Adult Health and Wellbeing reported that the Director of Homelessness had some relevant documents on commissioned advice services and the mapping of advice services which could be circulated to the Members of the Task and Finish Group. She also suggested that the report on the external evaluation of the Manchester Volunteer Advice Partnership be circulated to the Members of the Task and Finish Group. She highlighted the importance of the work aimed at preventing homelessness. She also commented that it was important to get the right balance between universal advice services and issue-specific advice services, for example, advice on immigration or domestic abuse.

Decisions

1. To ask the Scrutiny Support Officer to circulate the documents supplied by the Director of Homelessness to Members of the Task and Finish Group.
2. To ask the Scrutiny Support Officer to circulate the report on the external evaluation of the Manchester Volunteer Advice Partnership to Members of the Task and Finish Group.

CESC/ROASIM/19/11 Final Recommendations

The Chair proposed that he meet with the Scrutiny Support Officer to review the minutes from the previous meetings, identify the key recommendations which had emerged and then to circulate these, in a final report, to other Members of the Task

and Finish Group for their amendment and approval before the report was submitted to the Communities and Equalities Scrutiny Committee.

Decision

To recommend that the Chair meet with the Scrutiny Support Officer to review the minutes from the previous meetings, identify the key recommendations which have emerged and then to circulate these, in a final report, to other Members of the Task and Finish Group for their amendment and approval before the report is submitted to the Communities and Equalities Scrutiny Committee.

CESC/ROASIM/19/12 Terms of Reference and Work Programme

Decision

To note the Terms of Reference and Work Programme.

**Manchester City Council
Report for Information**

Report to: Communities and Equalities Scrutiny Committee – 5 December 2019

Subject: Peterloo Massacre 200th Anniversary Programme

Report of: The Strategic Director (Neighbourhoods)

Summary

Report to provide an overview of events which marked the 200th anniversary of the Peterloo Massacre in 2019.

Recommendations

The Committee is asked to note the report.

Wards Affected: All

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

The Peterloo 2019 programme has been developed and delivered in a way that considers the climate crisis and promotes environmental sustainability through the event production, promotion and marketing activities.

In the Peterloo Anniversary Event production, 'From the Crowd', a piece of political theatre inspired by the spirit of Peterloo, the climate crisis was interwoven as a key theme in the performance.

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	Arts and culture play an important role within the city's growth strategy by attracting investment, raising the profile of the city, creating employment opportunities and contributing to the city's tourism offer.
A highly skilled city: world class and home grown talent sustaining the city's economic success	Engagement in arts, culture and heritage events, activities and exhibitions enable local residents to learn new skills, learn about the past and participate in creative programmes including volunteering.
A progressive and equitable city: making a positive contribution by unlocking the potential of our	Engagement in arts and culture enables local residents to improve their health and wellbeing, to develop confidence and resilience, to learn new

communities	skills and above all enjoy and celebrate great arts and heritage activities.
A liveable and low carbon city: a destination of choice to live, visit, work	Creative, artistic and heritage opportunities generate commissions, productions and performances which attract national and international visitors as well as engage local residents.
A connected city: world class infrastructure and connectivity to drive growth	The city's cultural organisations have international reach and increasingly produce digital artistic products which support connectivity with other places. The digital platforms and content produced for Peterloo 2019 have enabled the project to achieve an international reach.

Contact Officers:

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

Please refer to Appendix 1 for a list of links to further information.

1 Introduction

- 1.1 Peterloo 2019 was a commemorative programme organised to mark the bicentenary of one of the most important episodes in the history of Manchester. The Peterloo Massacre is widely acknowledged as a significant event in the history of public protest, democracy, universal suffrage and is a part of Manchester's radical tradition.
- 1.2 The regional and national significance of the anniversary of Peterloo presented an enormous opportunity to engage residents and reach wider audiences through arts, culture, history and heritage activities. A programme of special events from June - August 2019 was led and delivered by Manchester Histories.
- 1.3 Manchester Histories is a growing and dynamic charity that works collaboratively with people, organisations, and partners to reveal, share and celebrate Greater Manchester's diverse histories and heritage. The organisation works throughout the year delivering projects, training, exhibitions, events, networks and works with communities to recognise, explore and value histories. It also organises the annual Manchester Histories Festival.
- 1.3 Manchester Histories led the Peterloo 2019 programme in partnership with a wide range of over 46 different cultural organisations, groups and people including Manchester City Council.
- 1.4 The Peterloo 2019 programme was underpinned by three central themes: Protest, Democracy, Freedom of Speech. It explored issues of contemporary relevance linked to the events 200 years ago, including democracy, political participation and citizenship.
- 1.5 Manchester Central Library was the hub of Peterloo activity and played a pivotal role; launching the commemorations with Manchester Histories Festival in June 2019 and hosting a number of exhibitions, talks, and events, including four 'Guardian Live' debates, a photography exhibition by artist Red Saunders and People's Landscapes by the National Trust.
- 1.6 Manchester Art Gallery created an exhibition inspired by Peterloo called 'Get Together and Get Things Done' that was developed with community groups and constituents to explore the wider theme of 'the crowd' through international historic and contemporary art - with group activity that enabled the exhibition to be shaped by the crowds who used it.
- 1.7 The city council also commissioned events to commemorate the day of the 200th Anniversary, supported the communications strategy for the Peterloo 2019 programme and worked with Manchester Histories, Read Manchester and the British Council on an educational project and resource called Radical Read.

2 Participation and Engagement Approach

2.1 In the spirit of Peterloo, the Peterloo 2019 Programme's themes were of Protest, Democracy and Freedom of speech. The content of the programme and even the visual identity for the Peterloo 2019 were developed in collaboration with partners, community groups and interested individuals. From the outset there was an ambition for Peterloo 2019 to be an inclusive programme, with a digital and marketing infrastructure to support and act as an umbrella for diverse events and activities across the city.

2.2 Peterloo 2019 was a 'people's project'. The programme was co-created and promoted over a four year period by a wealth of cultural and community partners and a number of networks and steering groups used successfully to support collaborative programming, partnerships and to inform decision-making.

2.3 Manchester Histories facilitated and developed a network of partners and individuals with steering groups as decision making mechanisms to guide the development of the programme.

- The project's Public Steering Group had close to 100 members of the public. Peterloo Network Meetings were held quarterly to share news of events and ideas and to consult with plans.
- A Cultural Steering Group comprised of over 46 heads of services from cultural institutions across Greater Manchester such as People's History Museum, Manchester Museum, Manchester Art & Craft Centre, Manchester Art Gallery, John Rylands Library, Ahmed Iqbal Ullah Race Relations Resource Centre, University of Manchester and Manchester Metropolitan University
- The network ratified and selected spokespersons for a smaller, Central Steering Group that combines representatives from both public and cultural networks into one decision making body. The Central Steering Group started meeting in February 2018.

2.4 The identified aims of Peterloo 2019 set out a vision to create a fitting commemoration for this once in a lifetime opportunity to mark this significant anniversary of the Peterloo Massacre in 2019. The programme, special projects and engagement strategy were all designed to:

- Create a fitting, meaningful and high-profile response, that reflects the significance of the event 200 years ago.
- Raise the profile of the Peterloo Massacre as a key historical event of local and national importance.
- Get to the truth of the events - with research and a review of the archives to understand Peterloo today and by building learning tools that act as a legacy for future generations.
- Invoke the spirit of those who gathered in Peter's Field in 1819 and respect and honour those that lost their lives.
- Challenge people to assess the health of democratic processes today.

- Engage partners, residents, community groups and descendants in the co-creation of a programme that is inclusive and achieved in a way that embodies the project principles of Protest, Democracy and Freedom of Speech.

3 Peterloo 2019 Events Programme

- 3.1 The collaborative efforts towards a fitting programme started in 2014, gained national Lottery Heritage funding support in 2017 with a development grant secured by Manchester Histories and People's History Museum. With a further National Lottery Heritage Fund award in 2018, Manchester Histories went on to create the digital and marketing platform and led with partners several key strands of activity.
- 3.2 Between June and September 2019, over 180 events and activities were presented and produced by 46 cultural partners and 50 community groups, including Manchester Art Gallery, Manchester Libraries, Manchester International Festival, The People's History Museum, John Ryland's Library, Manchester Metropolitan University, University of Manchester, Manchester Craft & Design Centre and library services across Greater Manchester.
- 3.3 The programme featured exhibitions, talks, tours, debates exploring all aspects of this important event in Manchester's history and understanding the tragic event's contribution to the creation of democracy in the UK. And Peterloo 2019 was a Greater Manchester wide programme, mirroring the significance of the story across the city region. Key highlights from the programme are featured in a printed brochure.
- 3.4 With funding support from the National Heritage Lottery Fund Manchester Histories also directly delivered with partners a number of key strands of work.

4 Learning Resources

- 4.1 Manchester Histories partnered with the People's History Museum, Historic England, the Politics Project, UK Parliament, Age of Revolution, RECLAM, Read Manchester, Manchester City Council to develop and deliver a range of learning resources for Peterloo 2019. Working together to co-produce new learning resources and tools for schools and co-producing youth led animations and resources aimed at young people.

"I am delighted that the new Peterloo Learning Resources have been produced. It's really important that children and young people are taught about social and radical history in our schools and in any educational or community setting. Hidden histories, like the Peterloo Massacre, are significant moments that have shaped contemporary Britain as we know it. Future generations need to know this. The new learning resources will help to ensure that we never forget what happened on that fateful day of 16th August 1819." **Mike Leigh, Director of Peterloo** (film)

5 Participation, Engagement & Volunteering

- 5.1 'My Family Tree' - A Peterloo Descendants Story:
Working in partnership with the Manchester & Lancashire Family History Society and Michala Hulme, a leading oral historian and genealogist based at Manchester Metropolitan University, Manchester Histories unearthed descendants from Peterloo with the help of volunteer researchers from across GM. This project has created a toolkit for the training and support of people who want to research their own family tree.
- 5.2 In partnership with The Manchester Centre for Public History and Heritage at Manchester Metropolitan University, independent filmmaker Mat Johns and genealogist Michala Hulme filmed six modern day descendants, inviting them to tell their stories of their Peterloo family connections.

"Many thanks to you both for the hospitality, organisation and kindness, I had a wonderful time, talked to so many amazing folk, and am only just coming down from all the aftermath. Did you see my bit in The Guardian on Saturday? A full page, no less!" **Sue Stennett, Peterloo Descendant**

- 5.3 Peterloo Ambassadors - Volunteer Training Programme:
Manchester Histories trained a team of 30 'Peterloo Ambassadors' for the commemorations in 2019. The volunteers were representatives of the ten boroughs of Greater Manchester and supported the commemoration activity in 2019. The programme provided an enjoyable, meaningful, values-led experience for all volunteers rooted in the spirit of Peterloo. It provided skill sharing and training opportunities for volunteers ensuring practical knowledge of Peterloo Massacre and opportunities for self directed learning. Some of the ambassadors had never volunteered before but were initially attracted to taking part because of the offer of learning more about Peterloo. These ambassadors are now eager to volunteer more and for a variety of different causes in the future.

"I enjoyed manning the desk in the library... it gave me an opportunity to chat with a wide range of the public, both local and visitors from the UK and abroad.....helping them with a greater understanding about Peterloo and its circumstances." **Peterloo Ambassador**

- 5.4 HOME / BFI Film Academy:
The BFI Film Academy was a youth led film project involving the production of a new fictional short film inspired by the themes of Peterloo. It was created by 18 young people from across Greater Manchester exploring how protest, democracy and freedom of speech relate to their daily lives in Greater Manchester. Taught by experts from the film industry and historian Professor Robert Poole, the young film-makers were shown how to produce and edit moving image, learning valuable new skills and the opportunity to be part of the future of the film industry in the UK.

"This film is genuinely incredible. Shot with realism but with a sprinkling of hope. Congratulations to all. What an amazing thing to be part of." **Jason**

Wood, Artistic Director of Film at HOME & Professor of Film at Manchester Metropolitan University

5.5 SOAPBOX:

Manchester Histories Soapbox was designed and constructed by Architecture and Art & Design students from Manchester Metropolitan University and the University of Manchester and supported by Laing O'Rourke. A 'take-over' at All Saints Park on Oxford Road created Manchester's own Hyde Park corner to enable different artists, performers and poets to have their say. SOAPBOX has since been out on tour including; The King's Street Festival Manchester, Oldham Parliament Square and for the day at the Peterloo anniversary weekend at HOME where audiences were invited to take part in a Peterloo Picnic.

"Soapbox gave speakers the opportunity to have a platform from which to voice their creative responses to the events and themes of Peterloo. What was particularly powerful to see was the presence of young people sharing their views, hopes and aspirations for the future in such an insightful and moving way. Really made you think and reflect on society today". **Naomi Whitman Creative Producer**

5.6 Protest Music with RNCM & Streetwise Opera:

In partnership with the Royal Northern College of Music, Manchester Histories used archive materials relating to protest and offered contemporary artists and students at RNCM the opportunity to reinterpret archival material and the story of Peterloo in the form of 21st Century protest music. Protest Music brought together a community of Manchester-based creative artists – including MC Fox (Levelz, Swing Ting), che3kz, performers from arts and homelessness charity Streetwise Opera, electronic composer/producer Mandy Wigby (aka Architects of Roslyn), composer Katie Chatburn and the Ignition Orchestra to create brand-new, original protest music and perform together on the RNCM's main stage.

"Participating in Protest Music was a total joy. The Streetwise Opera performers in Manchester are very proud citizens of their city, and the project felt like an excellent opportunity for them to dive into a key moment in Manchester's history, in a way that felt both deeply creative and highly informative.

From an organisational perspective, it was the first time that we had worked with Manchester Histories; they brought a real level of historical depth to the project (augmented by an excellent talk from Historian Robert Poole) and deftly brought multiple partners together to commemorate the Peterloo bicentennial anniversary with heart, power and skill. We are very thankful to have been invited to take part in the project, and we would love to work with them again." **Marigold Hughes, Head of Programme, Streetwise Opera**

6 Identity, Digital Platform and Marketing Strategy

- 6.1 The unified brand and communications strategy provided a single digital platform for all events information and public engagement in the Peterloo story developed by Dinosaur, a communications agency based in Manchester. The work was supported by a Digital Assets Steering Group including academics, developers, advisors and Manchester Histories staff.
- 6.2 Manchester Histories commissioned a 'go to' online platform for all Peterloo related activities, events and information for regional, national and international audiences. It was developed to provide an accessible, informative and dynamic user experience to engage public audiences in the causes, events, consequences and impacts of the Peterloo Massacre.
- 6.3 The website became a popular resource for audiences looking for things to do during the Peterloo 2019 programme. As well as featuring listings for the 2019 programme it features an interactive story which was profiled by BBC News and featured on the 6pm News in August 2019. There were 45,982 visitors to the website between June and August 2019 with over 138,000 pages viewed. Notably 9% of visitors were from overseas, including 4% from the USA.
- 6.4 The website will continue to be a living archive to the 2019 commemorations and will be managed by Manchester Histories for the next 5 years, and includes resources such as a timeline of events leading up to and after the Massacre, a digital archive of information, eyewitness accounts from 1819, a map of where victims were from in the city and beyond and accessible learning resources for schools.
- 6.5 Manchester Histories worked with Fido PR and design company Imagine to deliver the brand identity for Peterloo 2019 which was deployed across the programme and by all partners. The brand identity for Peterloo 2019 was developed through public consultation and co-production sessions with over 120 residents of the city region.
- 6.6 From banners on the columns at Manchester Central Library, to 'clean graffiti' in St Peters Square, the brand was also featured on pin badges, used in pamphlets, through social media and with the support of the city council's communication team, on digital screens and billboards.
- 6.7 Manchester Histories and Fido PR also worked together to release all the key press releases for the programme, and set up a Marketing & Communications steering group consisting of officers from Manchester City Council, Manchester Central, and Marketing Manchester to promote and profile work.
- 6.8 Manchester Histories and Fido PR established good working relationships with key media partners including The Guardian, BBC Radio Manchester, MEN, BBC North West Tonight, Granada Reports, BBC Radio 4, Channel

Four News, and local stations such as Manchester TV and ALL FM to ensure the story of Peterloo reached different audiences.

- 6.9 Marketing Manchester played a key role, working with Manchester Histories they connected visitors to this story. Marketing Manchester commissioned a short film starring actor Neil Bell, who had had a starring role in Mike Leigh's *Peterloo* feature film.
- 6.10 The short film encouraged day visits to Manchester by highlighting the significance of Peterloo within the context of the modern city. Broadcast in its entirety by Granada Report on ITV, the film targeted potential visitors in the North West and the film sat at the heart of an integrated digital media and PR campaign that achieved a mass market audience. Marketing Manchester's film also reached 2800 people via Marketing Manchester's and Manchester Histories' YouTube presence and reached 14,836 people via Marketing Manchester's Facebook page with 4,200 video views.

7 200th Anniversary Events - Friday 16th August 2019

- 7.1 It was felt important that the day of the 200th anniversary of Peterloo should be marked in a significant way. Manchester City Council commissioned Manchester Histories with Brighter Sound and Walk the Plank to produce a major outdoor performance event called 'From the Crowd' and other performances including the 'Reading of the Names' to mark the moment when the massacre took place 200 years ago.
- 7.2 Situated outside Manchester Central, close to the original site of St Peter's Field, the performance 'From the Crowd' was a piece of politically inspired theatre and music led by Common Wealth Theatre and composer Robin Richards of the Dutch Uncles. Volunteer 'Laurels' performed and supported participation so the 'crowd' became part of the event and guest composers, musicians, singers, beatboxers and a volunteer choir all joined forces to create a moving and immersive performance.
- 7.3 The production included authentic voices of people protesting today about subjects including disability access, LGBT+ rights, homelessness and climate change and was interwoven with the voices of the past including verbatim accounts of the massacre.
- 7.4 A section of the day entitled Rebel Karaoke provided a platform for hundreds of people to take to the stage outside Manchester Central to perform. Including Streetwise Opera and Commoners Choirs, performer poets and artists such as Aziz Ibrahim, and Cheetham Hill Poet.
- 7.5 At 1.30pm, the time of the massacre 200 years ago, this poignant moment was marked by a powerful poem written and performed by one of the city's most exciting up-and-coming poets, Jardel Rodrigues. His piece introduced the 'Reading of the Names' of the dead and a digital screen takeover across the city centre at 1.30 pm to help to amplify the moment.

- 7.6 The Reading of the Names has become a tradition over the last 15 years in the lead up to the bicentenary as a focal point for campaigns to raise the profile of Peterloo and its social and political significance. Those invited to take part in this solemn and moving part of the event included, film directors Danny Boyle and Mike Leigh, Peterloo volunteer ambassadors, the Mayor of Manchester, representation from the Peterloo Memorial Campaign Group and one of the descendants of those who died in the massacre had travelled from the USA to take part.

“It was very beautiful to see a kind of commemoration that was not just something that you stood and watch but where people were encouraged to join in, to speak parts of it. There was a great spoken-word guy - Jardel Rodrigues, he was excellent, really good. And there was a girl, Olivia [McFadden] who read one of the names and at the mayor’s speeches. She did a story of a woman, who her and her child were killed, and she was brilliant - absolutely brilliant.

It was a privilege to be part of it and to read one of the names. I read the name of Joseph Whitworth from Hyde who was 19 and was shot by infantry at New Cross on August the 18th...” **Danny Boyle, participant in the Reading of the Names, Film Director and Patron of HOME in an interview with the Manchester Evening News**

- 7.7 A civic reception was also held and guests were invited see part of the performance, and in particular the Reading of the Names. Descendants from those present at the Peterloo massacre were the council’s guests of honour and to accompany the speeches there were performances by school girl Olivia McFadden, who had written the winning entry of the Radical Read project, and young musicians from the Brighter Sound and the People’s History Museum’s ‘Disrupt’ residency .

- 7.8 Over 5,000 audience members participated and attended on the day despite torrential rain. Shortly after the event an on-line evaluation survey was sent to all audiences members who had signed up for online advance tickets by an external evaluator. Key findings from the evaluation report:

“What took people by surprise was the quality, scale and level of ambition of the production; the level of care and authenticity created in the engagement / participation process; the mixing of historic and contemporary; the emotional reactions of the crowd / audience; and the diversity and camaraderie of the participants.

The project has inspired people to find out more about Peterloo; volunteer more / again; join a political party; cherish the memory; research their family background; continue new found friendships; participate in more history / arts activities; campaign; see current issues in a longer historical / political context; learning British Sign Language; have better resources for teaching Peterloo in school; collaborate more.” **Sally Fort Interim Evaluation Report**

8 Peterloo Weekend Friday 16th to Sunday 18th August

The day of the anniversary of the massacre on Friday 16th August also marked the start of a Peterloo Weekend with a wealth of events and activities, talks and performances taking place across the city. A targeted communications and marketing campaign also reached out to visitors and residents to the city.

9 Manchester Art Gallery

9.1 The *Get Together and Get Things Done* project ran from 17th May to 29th September 2019 as part of the city-wide Peterloo 2019 programme.

9.2 A project group from across the gallery's learning and curatorial teams worked together to test new ways of exhibition-making to explore the meaning and importance of crowds and collective action, and general usership of the gallery as a public space. The exhibition used works from the collection combined with works on loan and by contemporary artists/designers, to explore new contexts for public collections and artworks. Interpretation was crowd-sourced as a way of bringing wider social and political thoughts and meaning into the exhibition and relating these to the artworks on display.

9.3 Gallery 17 and Studio One at the gallery were used as bookable spaces for not-for-profit groups to gather. This revealed the strong need for a free public space in the city, and the legacy of the project has been to continue to offer Studio One as an open bookable space beyond the end of the exhibition. The team at Manchester Art Gallery has continued to develop relationships with groups who have used the studio, and this will influence and enhance the future gallery programme.

10 Radical Read

10.1 Radical Read is a project aimed at 14 – 18-year-olds, and is a lasting resource developed by the city council for use in schools, colleges and other youth settings. Radical Read forms part of the Read Manchester initiative and aims to promote the enjoyment of reading.

10.2 Inspired by Manchester's commemoration of the Peterloo Massacre, Radical Read is a flexible reading and learning resource, designed to be used in and out of the classroom. The online pack contains 15 themes exploring the involvement of young people in peaceful protest. Powerful stories of how young people have used protest and collective action to promote democratic rights frame the pack and encourage its readers to understand, examine and articulate the themes more broadly.

10.3 To pilot Radical Read, a competition was developed inspiring young writers in schools to write short stories or poems. The winning entrant received a prize and the opportunity to work with an editor to hone their work. Olivia McFadden, a year 9 student at Barlow RC High School penned the winning

entry and with fellow pupils Olin Byrne and Niamh Burn, the three finalists were invited to read their work at the Peterloo Network Meeting at the People's History. All three gave confident engaging readings to the packed audience and received trophies from Councillor Rahman, Executive Member for Schools, Culture & Leisure.

- 10.4 Olivia McFadden was also asked to perform her work at Manchester Art Gallery and at the Civic Reception held to mark the day of the 200th anniversary. She also joined descendants and dignitaries to read one of the names of the dead outside Manchester Central.

11 Peterloo inspired events and projects in Manchester International Festival - MIF19

11.1 Rise Like Lions:

At Manchester International Festival in 2019, the Guardian newspaper marked 200 years since the Peterloo massacre with a special commission: a visual celebration of the rallying cries from a history of unrest and commemorating how Peterloo led to the founding of the Manchester Guardian. The film by 'Greenaway & Greenaway' was premiered to a packed audience at Festival Square with other readings and performances and also at the Anniversary Event outside Manchester Central.

11.2 THE ANVIL: ANU:

MIF marked the 200th anniversary of Peterloo with an extraordinary day of performance, poetry and music on 7th July. Theatre company ANU created a series of 15 artistic interventions in Manchester city centre, all completely free. From theatre and dance to soundscapes and visual art, this day-long immersion is inspired by those who died at Peterloo – but also by the lives, stories and concerns of those living in Manchester today, from zero-hours contracts to climate change, forging a vital new connection between 1819 and our 21st-century city. Performances took place in settings including the Town Hall Extension customer services area, on a side street by Friends Meeting House and in a hotel board room.

11.3 THE ANVIL: An elegy for Peterloo with Emily Howard, Michael Symmons Roberts and BBC Philharmonic:

The Festival premiered a major new piece of music by composer Emily Howard and writer Michael Symmons Robert at the Bridgewater Hall. Commissioned by Manchester International Festival, the BBC Philharmonic and BBC Radio 3 and performed by the BBC Philharmonic and a huge massed chorus featuring the BBC Singers and three Hallé choirs, it was both an elegy to the fallen and a celebration of our city.

12 Cathedral Service

Manchester Cathedral held a service to commemorate the Peterloo Massacre on Sunday 7th July. The multi faith service included Christian, Jewish, hindu, Muslim and Sikh readings and prayers and readings of accounts of the terrible events of 16th August 1819.

13 Role of Manchester Central Library as a Hub for Peterloo 2019

- 13.1 Manchester's flagship Central Library was the perfect location as the Peterloo Hub. Since reopening in 2014 the library has become a key component part of all major events and festivals which place in the city and is now firmly positioned as the heart of the cultural ecology. The performance spaces and Archives+ were used for a wide range of events attracting new audiences as well as bringing Peterloo to the attention of library customers and people visiting the library - engaging them in a number of 'open' activities on the ground floor of the library. The library and Archives+ contain numerous stories relating the history of the city, available in print, digital, film and sound. It is a natural fit as a museum of Manchester from which visitors can be signposted to other social history institutions and organisations across Greater Manchester and beyond.
- 13.2 The library provided a central and accessible space for people to put on their own events and activities supported by Manchester Histories 'Open Call' model of engagement. This meant a host of different groups and organisations had the opportunity to use the performance spaces, often for the first time, to have their say, perform, debate, question, be more aware of, and acquire shared knowledge about the Peterloo Massacre and the world we live in today. 6,168 free tickets booked for Manchester Histories events at Manchester Central Library.

"The contribution of the space in the heart of the city and library staff time was crucial in making the Peterloo 2019 programme a real success." **Karen Shannon, Chief Executive Manchester Histories**

- 13.3 Attendance figures suggest that the Peterloo events programmes and exhibitions included the 'The Hidden Project - Peterloo Massacre Tableaux' by photographer Red Saunders helped to attract people to the Central Library over the summer 2019. It is notable that in August 2018 the city also benefited for the Manchester Bee trail which also boosted visitor numbers to the Library.

Manchester Central Library Visitors Figures

	2019	2018	2017
June	155 192	120 893	130 766
July	185 113	138 400	124 327
August	172 923	195 409	121 514

September	171 462	161 937	123 560
Total	<u>684 690</u>	<u>616 639</u>	<u>500 167</u>

14 Conclusion

- 14.1 The partners have been delighted with the response by the public and media to the Peterloo 2019 programme. As a unique opportunity to plan a commemorative programme in an inclusive and collaborative way, Peterloo 2019 has been regarded as a resounding success. The best practice developed and learning from the project will feed and inspire future initiatives and programmes.
- 14.2 In addressing those ambitions listed in 2.4 of the report, Manchester Histories and its partners feel the year's commemorations have successfully increased awareness of the story of Peterloo and its significance for Manchester and UK political history. With a series of learning resources and online information, Manchester Histories and its partners are in a position to support and inspire school children and the wider public for years to come.
- 14.3 The Peterloo programme and events held on the day of the anniversary successfully created a fitting, meaningful and high-profile response, that reflected the significance of the event 200 years ago. The programme, whilst honoring and respecting the sacrifice of the 18 people who lost their lives and over 700 people injured on the 16th August 1819, it also challenged people to assess the health of democratic processes today, connected to contemporary protests such as climate change and social justice campaigns across the world.
- 14.4 The timely release of a new feature film directed by Mike Leigh that premiered in the city at HOME in November 2018, and was screened as part of Peterloo 2019 programme also helped to further raise the profile and awareness of the story.
- 14.5 There was significant media coverage, especially in the week of the anniversary, with several features in national newspapers including The Guardian, Independent and Mirror, as well as broadcast coverage on ITV's News at 10, BBC North West, BBC Radio 4.
- 14.6 Particular praise should go to Manchester Histories for having devised and developed such an impressive collaborative project. Thanks also to all the cultural partners, community groups, historians and passionate residents of Manchester who have come together to mark the 200th Anniversary of the Peterloo Massacre in a moving and inspiring tribute to the courage of those that fought for democracy in 1819.

Appendix 1

Associated documents and links :

1. Peterloo 2019 Website: www.peterloo1819.co.uk
2. Peterloo 2019 Programme: https://issuu.com/manchesterhistories/docs/mh_peterloo_events_guide_a5_3_2pp_dr?e=33449870/69717356
3. Peterloo Anniversary Weekend Programme: https://issuu.com/manchesterhistories/docs/peterloo_weekend_8_pp_for_issu
4. Peterloo learning programme and resources: <https://peterloo1819.co.uk/learn/learning-resources/> and <https://peterloo1819.co.uk/projects/peterloo-2019-animation/>
5. Radical Read project: <https://peterloo1819.co.uk/projects/radical-read-project/>
6. My Family Tree - A Peterloo Descendants Story <https://peterloo1819.co.uk/event/trace-your-peterloo-people/> and <https://peterloo1819.co.uk/projects/peterloo-descendants/>
7. HOME / BFI - Project X: <https://peterloo1819.co.uk/projects/home-bfi-film-academy/>
8. SOAPBOX: <https://peterloo1819.co.uk/event/peterloo-picnic-2/>
9. Protest Music with RNCM & Streetwise Opera: <https://peterloo1819.co.uk/event/protest-music/>
10. Marketing Manchester - Link to film: <https://www.youtube.com/watch?v=wkbkYvgfu4I>
11. Peterloo visual identity & toolkit for partners: https://manchesterhistories.co.uk/media/Peterloo/Manchester_Histories_Peterloo_2019_Identity_Guidelines_n_Marketing_Toolkit_v1.1.pdf
12. Peterloo Digital Interactive Story: <https://peterloo1819.co.uk/interactive/story/>
13. From the Crowd & the Anniversary programme: <https://peterloo1819.co.uk/projects/from-the-crowd/>
14. Rise Like Lions - The Guardian Film: https://www.youtube.com/watch?v=CBnZ5l4kGzc&feature=emb_title
15. MIF19: The Anvil - ANU: <https://mif.co.uk/previous-festivals/mif19/the-anvil-anu/>
16. MIF19: The Anvil: <https://mif.co.uk/previous-festivals/mif19/the-anvil/>
17. Images from the day of the 200th Anniversary: From the Crowd: <https://bit.ly/336J1k0> and Rebel Karaoke: <https://bit.ly/335wMUU>
18. Manchester Art Gallery Get Together and Get things Done: <http://manchesterartgallery.org/exhibitions-and-events/exhibition/gettogether/>
19. The Hidden Project - Peterloo Massacre Tableaux <http://hiddenpeterloomassacre.com/gallery/>
20. Manchester Histories Website: www.manchesterhistories.co.uk

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**Manchester City Council
Report for Information**

Report to: Communities and Equalities Scrutiny Committee – 5 December 2019

Subject: Manchester’s Park Strategy 2017-2026

Report of: The Strategic Director (Neighbourhoods)

Summary

This report provides an update on the progress of delivering the Park Strategy since the last report to Communities and Equalities Scrutiny Committee on 24 May 2018.

Recommendations

The Scrutiny Committee is recommended to consider and make comments on the content of the updated report.

Wards Affected: All

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

Parks by nature contribute to the mitigation of carbon across the City and there are a range of actions that are already being taken by the service in relation to achieving the zero-carbon target for the city. There is a section included in the report that sets out the progress to date and some initiatives that will be delivered in the future.

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	Parks are partnering in new fruitful ways with organisations and communities to increase opportunities for personal development through volunteering, work experience, employment and training.
A highly skilled city: world class and home grown talent sustaining the city’s economic success	Parks offer a unique opportunity to engage in formal educational activity in the natural environment. Opportunities to build life skills such as communication and team work are offered through a wide range of volunteering activity.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	Parks are at the heart of our communities, offering opportunities for community cohesion through volunteering, events and activities in a setting that is open and accessible to all.

A liveable and low carbon city: a destination of choice to live, visit, work	Parks are an essential part of a neighbourhood and enhance the outcomes for the residents and businesses. The delivery of a vibrant programme of events and activities is increasing the number of visitors from outside of the City. Whilst parks naturally contribute to the low carbon city agenda, new ways of using and activating the estate in a way that can actively mitigate or contribute to lowering carbon emissions are being explored.
A connected city: world class infrastructure and connectivity to drive growth	Parks connect our City in many different ways, physically they are expanding to offer enhanced green corridors for people and wildlife and socially by sustaining opportunities for shared experiences and common interests.

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- Take a Brief Walk Through Manchester's Park Strategy 2017 – 2026
- Manchester's Park Strategy
 - Executive Summary
 - Research and Findings
 - Ten Year Action Plan

1.0 Introduction

- 1.1 The last update on progress of the delivery of Manchester's Park Strategy was presented to the Communities and Equalities Scrutiny Committee on 24 May 2018. This report is an update on the progress made to date and the deliverables over the first three years.

2.0 Background

- 2.1 In December 2017 a ten year strategy for Manchester's Parks was launched to guide their investment, upkeep and activation. It sets out the vision, key themes and actions that are needed to ensure parks and green spaces can continue to serve the needs of communities across the city, providing popular and attractive open spaces for play, sport and informal recreation. There is a focus on 4 key themes:

1. **Parks at the Heart of Neighbourhoods** looks at the physical role of parks in neighbourhoods across the city, as well as their size, accessibility and character.
2. **Vibrant Parks, Vibrant Communities** considers the use and activities that take place in parks to ensure they are a focus of community life, providing opportunities for exercise and sport, and a wide variety of events that can generate additional income for the benefit of parks.
3. **A Manchester Quality Standard** sets out a good-quality standard for managing and maintaining parks.
4. **Productive Parks in Partnership** describes ways to deliver park services in a more collaborative and fruitful manner with communities and local organisations, not just the Council.

- 2.2 In the first three years of the Strategy the following actions have been prioritised for delivery:

1. Co-ordinate stronger **Management Plans** for individual parks.
2. Seek to leverage further **investment** from housing growth opportunities and planning gain.
3. Continue the **conversations** and improve **communication** of programmes, activities and plans.
4. Improve access to **information** about Parks.
5. Develop new **quality standards**, communicate them and seek out investment to maintain them.
6. Update and expand the use of **digital** / information technology in parks.
7. Identify sustainable **income** generating opportunities and bring forward investment cases.
8. Strengthen partnerships with **Friends, communities and volunteers** and introduce a volunteer strategy so that residents who want to do more can.

3.0 Progress against the actions

3.1 Management Plans

3.1.1 Park Plans - The action plan set out the development of 15 park plans in year one of the Strategy, with a further 35 in the following two years. A template was piloted across these first set of plans, ensuring that stakeholders were fully involved in their development. The first set of plans are now complete and the team have been able to reflect on the process and learn lessons for the development of the plans moving forward.

3.1.2 The next 35 plans have been agreed, which, together with the plans already completed, will see a park plan in place for each ward across the City, apart from Burnage which shares the boundary with Cringle Park. Learning from the first 15 plans, listening to residents and team members has identified that a conversational approach worked the best. The approach has been tweaked and to ensure that our stakeholders and the team are fully supported this has been developed into a training package which launched on 27 November 2019. This will also see the development of a toolkit that will sit alongside the training for future plans.

3.1.3 Wythenshawe Park Strategic Framework - The ten year Strategic Framework produced by Pleydell Smithyman following detailed work with park users, stakeholders and the wider community has been approved by partners and Members. A Project Manager has been appointed to start delivering on the plan and this role will be supported by a Project Officer, for an initial 2 year period. In the short term the focus is on essential improvements to the changing facilities at the Athletics Track, looking at the future uses for Wythenshawe Hall and bringing together the range of stakeholders who all share a passion for Wythenshawe Park.

The capital works to repair the fire damage at the Hall are due to be completed in mid November and officers are working with colleagues from Corporate Estates to address immediate needs once the contractors are off site and discussions are taking place with the Friends of Wythenshawe Hall to look at next steps over the coming months.

3.2 Investment

3.2.1 Parks Development Programme - The Parks Development Programme is set out to fund improvements to parks that will help to close the gap between ongoing trading income and expenditure in a sustainable manner.

3.2.1.1 This strategic investment into Manchester's parks received "in principle" agreement from Executive subject to a package of detailed options appraisals and feasibility studies being undertaken to identify the specific investment opportunities for the three elements of work across the City Wide estate, Heaton Park and Wythenshawe Park. The programme has been devised to ensure the maximum return in terms of economic, social and fiscal impact and will focus on:

- Investment in community and local parks, green spaces and allotments in Manchester, maximising the outcomes from an Our Manchester approach.
- The continued development of the Hall, Stables and Lake Hubs at Heaton Park in line with the existing Strategic Framework.
- The development of Wythenshawe Park including the Courtyard, Walled Garden, Farm Hub and restoration of the Hall as part of the emerging Strategic Framework.

3.2.1.2 City Wide - The vehicle for investment in community and local parks, green spaces and allotments will be a “Parks in Partnership” grant funding offer. A bidding process is being established for community partners to bid into with appropriate support, governance, assessment criteria and management protocols. A robust consultation and communication process is in development to ensure that the fund is accessible, inclusive and easy for stakeholders to navigate. It is anticipated that the fund will be launched in spring 2020.

3.2.1.3 The Parks in Partnership fund will also run in tandem with the identification of income generating opportunities identified through the development of park plans and by the newly established Park Development Team.

3.2.1.4 As an example, the provision of mobile changing rooms at Hough End is one of the early projects being delivered within the City Wide workstream. It consists of a prefabricated mobile solution to replace the condemned provision on site, which can also be relocated following the delivery of the proposed Hough End Master Plan Project. The project approvals are currently at check point 4 and a planning application has recently been submitted. This project will enable any relocated teams to come back on site and restart a revenue income stream for ancillary facilities which was previously in place.

3.2.1.5 Heaton and Wythenshawe Parks - Strategic frameworks at both Heaton and Wythenshawe Parks already set out areas for investment and with the ongoing development of a commercial master plan at Heaton Park the work is now nearing the conclusion for priority investments which will be brought forward for further development, with progression through to a full business case and consideration through check point.

3.2.1.6 Heaton Park - Two of the flat bowling greens have recently been converted into crown greens, this will enable greater use of the asset and bring forward additional options for events and secondary spend on site. This project has been developed and delivered in partnership with stakeholders who played an active role within the procurement and design process in producing the characteristics of each green to be specific to Heaton Park, the two greens will deliver to both, county/regional and national standards to cater for all abilities.

3.2.1.7 Wythenshawe Park - Proposals are currently high level with the activation of the Hall a priority following the completion of the construction works (November 2019) to restore the building after the fire damage. It is proposed

that a phased approach will be set out and developed with all stakeholders which identifies the options for use and incrementally schedules and delivers the occupation of the building, from initial operational requirements to enhanced commercial opportunities. This work will be coordinated by the Project Manager who has recently been appointed to the new role.

3.2.1.8 In addition investigations for the replacement of ancillary facilities (disabled toilets and changing provision) within the athletics track are being progressed due to the buildings approaching the end of their useful service.

3.2.2 Partnership funding - There was an expectation that the Parks for People funding stream from the National Lottery Heritage Fund (NLHF) formerly the Heritage Lottery Fund (HLF) would be the primary source of match funding for the Parks Development Programme. In late 2017, the HLF announced that they were freezing nearly all of their large scale capital investment projects whilst they reviewed, throughout 2018 the priorities for investment. An announcement of the new funding framework was made in the spring of 2019, whilst there is no longer a parks specific strand of funding within the programme there is an opportunity through the broader Heritage Horizon Award that places a strategic priority on landscapes and nature.

3.2.3 Capital Programme - In addition to the Parks Development Programme, all pipeline and ongoing capital projects which fall within a Parks remit will now be adopted and managed by the Park Development team. Work will continue in enabling partners such as MCRactive to overlay sports strategy and the investment it brings into Parks, providing healthy activity through more sustainable sports clubs alike.

3.2.3.1 A number of projects have recently been completed (some subject to snagging) which have enhanced quality and the visitors experience across our Parks, a selection of these are outlined below:

- Riverside Park Play Project - S106 Budget £75k. A new play space was completed for the residents of Northenden in September 2019.
- Platt Fields Park Interactive Football Wall - Budget £75k Sport England, £8k Manchester City Council. A project with Sport England partnering Manchester City Council in piloting a new interactive football wall. The wall is linked to an App which can set out users scores against others in many locations, it is an alternative use of play technology which will become more commonplace in the coming years.
- Heaton Park South Play Area - Budget £480k. A new woodland play area adjacent to the Lakeside Cafe hub. Since opening in June 2019 it has been a big hit with families and young people. The play area has also been nominated for the Play Excellence Awards at this year's RoSPA Play Safety Conference, by RoSPA's Head of Play Safety, David Yearley.
- Wythenshawe Park Athletics Track - S106/AMP Budget £152k. This project budget was initially £128k, however the scope of work included the

renovation of the track floodlights and an optional enhancement for the conversion to LED. However, through internal dialogue with our Estates Team a contribution of an additional £24k was made available to add value to the project and capture the carbon reduction outcomes.

3.2.3.2 An overview of projects completed, underway and in the pipeline are captured in Appendix 1 - Capital Plan Spreadsheet.

3.2.4 Parks Play Area Strategy - Following the completion of the Parks redesign in November 2019 the focus will move to the development of a Parks Play Area Strategy. The strategy will be developed with an inclusive and collaborative approach with all stakeholders and in partnership with our Public Realm colleagues who are responsible for the ongoing maintenance of the play stock. There are 109 play areas within the Parks portfolio of varying sizes with an ongoing need for replacement and repair for which capital and revenue funds are under pressure to maintain our high standards across the City. Significant investment of £659k has been made in to the play stock through Clean City funding since 2014.

3.2.4.1 The strategy will identify the current accessibility, quality and standard of the equipment and will set out timelines for replacement and will investigate the options for travel times and locations of the stock, it will also outline an investment programme to better meet the needs of Manchester residents in line with projected growth over the next 5 - 10 years.

3.2.4.2 Funds of £200k, have recently been allocated from the remaining Clean City budget previously agreed for this purpose for the most urgent works in repairing safety surfacing, this programme is now in development for completion in March 2020.

3.3 Conversations and Communication

3.3.1 Allotment Forum - The Manchester Allotment Forum has been developed over the past 18 months and was created to provide a forum for the Societies to network and as a conduit for sharing information. There are 43 Allotment sites across the City, with 36 of them managed by Societies and it is important that good communication and support is in place for the sites to thrive. The forum meets every two months and brings the societies and officers together to discuss current challenges and the future plan for driving improvement across this area of the service.

3.3.2 Park Plan Stakeholder workshops - The conversations with stakeholders have been key in developing the Park Plans. Working closely with Neighbourhood Teams, the Parks Team have identified stakeholders for each site and then a series of Stakeholder Workshops have taken place that have given the time to discuss a vision for the Park and to explore what people love about their park and where things could be better. The outcomes of these sessions have then fed directly into the Park Plan. Stakeholders broader than Friends of Parks groups have continued to be engaged in their parks and this

is enabling a more inclusive and diverse approach to the activation and development of parks.

3.3.3 River Valley Maintenance Schedules - In June 2018 a new grounds maintenance contract for the 30 river valley and urban countryside sites was awarded to Greenfingers and is a three year contract with the option to extend for another two years. The maps and schedules were shared with Friends groups so that additional activity that the groups would like to undertake to add value can be jointly planned as well as supporting the team to monitor against standards.

3.3.4 Programmes and events - Activities and events are being communicated through internal broadcast on a weekly basis alongside the external Manchester City Council webpages. Allsorts To Do continues to be used for specific holiday periods. There is an increasing use of social media advertising for parks events and activities through the corporate social media accounts for Facebook, Twitter and Instagram via the Corporate Communications team. A parks Twitter account has also been introduced to advertise events and share posts with Friends groups, internal and external organisations. Further collaboration with MCRactive has resulted in events being 'pushed' through their web-page and real-time Twitter feed to increase reach.

3.4 Information

3.4.1 Marketing and Branding - A brand for the Parks Service is currently being developed, working closely with the Communications Team. Following the success of the branding for Heaton Park, which saw a new identity being put in place, the aim is to follow this through to other Parks in the City. The brand will be launched as part of the refreshed signage that will begin installation in the spring of 2020.

3.4.2 Data - Work has been underway to make sure that the base data across the service is in place and accurate. This has involved collating accurate measurements and mapping information for all the Parks, greenspaces, river valleys and allotments. As well as this, a full audit of facilities within the spaces is being prepared for completion. Having this information in place will assist Officers when responding to requests for information, ensuring that consistent and precise information is supplied and in the process for decision making.

3.4.3 Social Media - The team have been focussed on ensuring that full use is made of the social media platforms where they are in place, with some encouraging facts and figures.

3.4.3.1 During Love Parks Week (July 2019) a Facebook campaign was launched targeted at families in a 6km area around the nominated parks. As a result 19k people were reached with 3.1k engagement which is a 16% engagement rate, normally 1-2% is considered good.

3.4.3.2 As part of the same campaign for Love Parks Week, 10 posts across Facebook and Twitter received 58.4k impressions and 146 website link clicks. The highest performing post was the Facebook post about the new playground at Heaton Park, which itself received 18.1k impressions - 84 likes, 28 retweets, 31 comments and 112 website clicks.

3.4.4 Heaton Park Facebook Statistics - The Heaton Park Facebook page is the most efficient tool the park currently has for promoting events, activities, work being done in the park and collaborations with our partners and stakeholders. This platform is used to reach visitors far and wide, sharing information and news.

3.4.4.1 Within the last 12 months, the total number of page likes has increased by 3,200 to a total today of 9,866. This number is continually increasing at a rapid pace. The most popular of posts can reach up to 23,000 people in a matter of hours due to partners and followers further sharing information. For 2019, the highest number of people reached so far from one post is 48,000. Work continues to develop this platform to ensure that followers remain engaged and are enticed to visit the park.

3.4.5 Love Parks Week - During Love Parks Week 13th-20th July 2019, the team engaged with 580 people. 16 separate events were held in 5 parks - Crumpsall, Alexandra Park, Boggart Hole Clough, Moss Side Rec and Old Moat. With the exception of Alexandra Park, the parks were chosen because of the access to nearby libraries, who worked in collaboration on the project.

3.4.5.1 This year the team worked with Abraham Moss and Moss Side Centre to engage with ESOL (English for Speakers of Other Languages) students. In total 80 students were engaged through litter picks, willow sculpting, vegetable seed planting and a Love Exploring demonstration.

3.4.6 My Wild City is a 4 year partnership between the Council the Wildlife Trust for Lancashire, Manchester and North Merseyside (LWT). The first phase of the project undertook public consultation and received over 2,000 responses. 81% of respondents said that wildlife in Manchester was extremely important to them with 8 out of the top 10 places listed being Manchester Parks.

3.4.6.1 The results are currently being analysed to ensure that the delivery phase of this partnership project, Dec 2019 - Dec 2022, reflects the new information gathered from the consultation process. It is clear from the consultation that parks will play an important role.

3.4.7 Sites of Biological Importance - Half of the city's 40 Sites of Biological Importance are in parks and green spaces. Many are in active conservation management and officers are working with Lancashire Wildlife Trust through the My Wild City Project to look at how their quality can be improved by developing a management plan for each site.

3.5 Quality Standards

3.5.1 Park Inspections - Public Parks in Manchester offer a safe environment for the public to visit and enjoy the facilities offered. A number of our parks have existed for decades and have been adapted to suit the current environment. In order to maintain parks as safe, clean environments it is important that park inspections are carried out on a regular and cyclical basis. The Parks Team currently carry out this role and record the inspection manually on documents that are then scanned, stored and filed.

3.5.1.1 It is recognised that the current method of inspections is limiting in the type of management information that is required to meet best practice outlined by the Royal Society for the Prevention of Accidents (RoSPA). Technology has been introduced when undertaking playground inspections, where the information from the playground inspection is stored electronically, which can then be used to provide management information to aid decision making.

3.5.1.2 This system has since been trialled to undertake park inspections. However, as technology has advanced there are more suitable applications. There are several solutions on the market and an exercise has been undertaken to explore what methods other local authorities are using. The intention is to make better use of technology and transfer the park inspection process to an electronic format.

3.5.2 Waste Management - The presence of litter in a Park has an incredibly high impact on the perception of quality. The challenges fluctuate throughout the year with pressure points outside of the Bank Holiday weekends and school holidays difficult to predict as they are often relative to the weather. As previously reported in 2018/19 external contractors were employed to support the in-house service with the collection of litter during at Alexandra, Heaton, Platt Fields and Wythenshawe Parks, on the basis that these are some of the most challenging sites for the City to manage within the current resource. In 2019/20 Whitworth and Crowcroft parks were added to the list of contractor supported parks. In 2018/19, (excluding Heaton Park and the city centre parks) 123,000 bags of waste were removed from Manchester's Parks, an increase on the previous year of circa 12,000 bags of waste.

3.5.2.1 As part of the developing partnership working with residents, a number of approaches have been trialled to support local initiatives. These include the supply of bin bags, the introduction of skips, agreed litter collection points after clean ups and the replacement of bin bags in bins by Friends Groups.

3.5.3 Grounds Maintenance - Traditionally the control of weeds in Manchester Parks has been undertaken using Glyphosate a wide spectrum chemical herbicide. Glyphosate is used on the basis that it has one of the broadest spectrums of control, killing many different weed species effectively and systemically. In 2019, building on trials in both 2017 and 2018 and in accordance with the city's aspiration to reduce the reliance on Glyphosate based chemicals it was agreed to extend the trial of non-use to

all Manchester's parks (with the exception of the treatment of invasive weed species, such as Japanese Knotweed).

3.5.3.1 An examination of the impact on resources and the residual build of weeds will be undertaken in the autumn. Within children's playgrounds where glyphosates have not been used for an extended period saw the most obvious increase in weed build up. At these sites a new approach was trialled which included the dig up and removal of weeds and subsequent treatment of emerging weeds with hot foam. Whilst this process when compared to the use of glyphosates is slower and more costly requiring a dedicated labour and machinery resources, initial results have been very good with a significant reduction in weed development on site. The programme of alternate control methods will be continued in 2020.

3.5.4 Satisfaction - various options are being trialled to obtain further information on satisfaction for parks, beginning with Heaton Park. A useful platform is Facebook, enabling recommendations, reviews, comments and messages all providing insight into what our visitors like and don't like. This platform also allows the team to communicate directly with those individuals providing the feedback, thus building a stronger relationship. Facebook reviews currently provide us with a 4.5 out of 5 rating based on the opinion of 98 people. Feedback has been reviewed and the latest TripAdvisor statistics 848 reviews, giving a score of 4 out of 5. 47% scored excellent, 35% very good, 11% average, 3% poor, 4% terrible.

3.5.4.1 Satisfaction monitoring is something that is being explored for the best way to gain further insight across city wide parks and how reviews from Facebook and TripAdvisor can be used to inform standards and satisfaction levels.

3.6 Digital

3.6.1 Colony - the allotment management system that is now being rolled out has the ability to be a highly effective tool and is used across the country to manage allotment services. The implementation of the new system has seen some challenges over the past months as the system has become live. The focus will continue on ensuring the accuracy of data and that Societies are suitably trained.

3.6.1.1 Once it is fully embedded Colony will provide the following additional benefits:

- All information held in one single, secure data source, with individual log ins for all staff and Societies.
- Individual records for each site and plot, including tenants, vacant plots and waiting lists.
- Comprehensive plot inspection recording, and ability to attach photos and notes and managing the eviction process consistently.

- Ability to make contact with individual plot holders by email, improving communications.
- Ability to generate a range of reports such as income and demographics.

3.6.2 Love Exploring - The Love Exploring app (previously Sprytar) is now being used to promote upcoming events and activities in those parks where it can be downloaded (Alexandra Park, Boggart Hole Clough, Debdale Park, Heaton Park, Philips Park, Platt Fields Park, Whitworth Park, Wythenshawe Park). Nominated authors have the platform to add activities, times, prices and booking detail and this information can then be shared through social media channels. With the permission of the user the app collects data on users, providing a demographic insight into age, gender, activity and location, influencing decisions for future events.

3.6.2.1 The app has recently been launched in Philips Park, with an audio trail telling the story of Edward Watkin, who was the pioneer of public parks in Manchester. The app is also now available in Debdale Park, where there are two walking routes available with points of interest highlighted. This has been a collaborative project with GM Walking, who co-funded this latest project with parks.

3.6.2.2 The app was showcased as part of The Festival of Manchester in Platt Fields, where it was downloaded 102 times in one day by people playing the dinosaur safari. Since the launch of the app it has been downloaded 2,371 times and from usage figures and completion rate of the trails gives a total of 2,345 miles walked in Manchester Parks.

3.6.3 Tree Database - 2018 saw the introduction of an electronic tree inspection database programme for the city. The database has been used successfully to inspect and map all the City's statutory Highway tree inspection functions. In 2019 the inspection programme was trialled at a number of non-highway locations including parks. In 2020 it is proposed to individually inspect and map 20% of Manchester Parks non woodland tree stock.

3.6.4 Smart Phones - As part of a programme of utilising new technology and reducing the carbon footprint the Parks Team have migrated existing mobile phones to new Samsung smartphones. The migration has allowed the team to access all google apps whilst on the move. This is creating new ways of working, plotting direct location of issues, take photographic evidence to support requests and working with colleagues across the wider Neighbourhood Services. In addition, colleagues are using social media to engage with groups and partners, sharing information and providing key updates. The Team have a WhatsApp group to share information and photos that are used for promotion on Social Media.

3.6.5 Process and Procedure - Significant engagement has taken place over recent months with the Parks Team and internal operating partners such as grounds maintenance and corporate estates and feedback has been gathered to develop a new Parks standard operating framework. The feedback

indicated areas for potential improvement and in particular, there was a need to strengthen and clarify guidance with one consistent approach and present the full range of processes together clearly and concisely.

3.6.5.1 The framework hosts a suite of processes covering managing health & safety, managing operations, managing resources. These are stored electronically on a central file allowing easy access to all staff. The plan is to roll out the framework alongside the workforce development plan as redesigned service is implemented.

3.7 Income

3.7.1 Income - 2018/19 saw an increase in income across the Parks service of 39% from the previous year, from £899k to £1.175m. This increase is largely attributed to the continued success of Heaton Park as an event destination and increased income generated from visitors through catering and car parking. This additional income has been used to build staffing resources to support the parks service.

3.7.2 Heaton Park car parking - A pay and display scheme has been in place for 18 months and has seen a huge improvement to the parks overall traffic management plan. A piece of work was carried out to review all the individual car parks and as a result some car parks were reconfigured increasing capacity without using any additional land. The scheme also saw the introduction of new easy to use electronic pay points at each car park. This has vastly improved the overall visitor experience and reduced congestion at entrance points to the park. Income generated from car parking is directly reinvested in the park.

3.7.2.1 A range of commercial arrangements have been refreshed in the last 18 months including catering arrangements at Heaton Park and Wythenshawe Park which both returned an uplift on previous income. A range of mobile opportunities were tendered at the same time, with no successful tenders returned, alternative ways of identifying potential operators are being considered.

3.7.2.2 Interim arrangements have been put in place at Fog Lane and Fletcher Moss that have enabled a catering offer to operate whilst an invitation to tender is developed. Both operations have been received well by their communities and the data collected on operations will support the development of a viable opportunity that will be tendered in the future.

3.8 Friends, Communities and Volunteers

3.8.1 MCRVIP - With MCRVIP volunteers can register to find out about opportunities to across parks, events, sports, libraries and in their local neighbourhood. The system allows volunteers to log their hours and in some cases earn rewards and incentives. MCRVIP can also be used by organisers to post their events or activities if they would like to engage with

volunteers. Friends of Parks groups are being coached to use the system with ten groups registered and ready to promote their volunteering opportunities.

3.8.2 Volunteer Insurance - Agreement was reached with the city's liability insurers for the public liability policy to cover unsupervised work by volunteers directly on behalf of the Council in parks. This work has now progressed, with the first group, the Friends of Wythenshawe Park, now being covered, successfully delivering two large scale clean ups as part of the Great British Clean Up campaign in April 2019. The next steps will be to work with other groups across the City and support them to meet the necessary criteria and work is underway with a cluster of Parks in Didsbury.

3.8.3 Social Value - is being embedded across the service, both within capital schemes and also contracting arrangements. There are some great examples of where Social Value has been driven, with some case studies shown below.

3.8.3.1 Somme Memorial - Members from The Friends of Heaton Hall, Heaton Park Tramway and the Somme 100 Memorial Team Coordinator were actively involved throughout this project. The volunteers played an essential part of the project team. They had a significant role in shaping the design, producing the text for the interpretation signage and supporting the arrangements for the unveiling event. Their participation and engagement is consistent with the Our Manchester approach. Working collaboratively, we've created an imaginative and respectful permanent memorial to those who fell at the Somme.

3.8.3.2 The memorial utilises selected memory squares that were created as part of the Somme memorial walk in 2016 and highlights some of the associated stories about those remembered - including dedications from a variety of different nationalities, regiments, age groups etc.

3.8.3.3 The Somme Project has kick started Heaton's new educational programme and heritage learning activities. The Heaton Park Team working with the volunteer groups 'Friends of Heaton Hall' and the 'Manchester Transport Museum Society' developed a 'WW1 Heritage Learning Day'. Working in partnership with the School, Heaton's 'WW1 Heritage Learning Day' covers essential requirements in the school curriculum, enriching the learning experience by offering interactive opportunities for young people to engage.

3.8.3.4 South Play Area, Heaton Park - The new play area greatly enhances the Lakeside offer at Heaton Park and supports existing businesses which currently includes rowing boats and the Lakeside Café thus safeguarding employment by creating increased demand through higher footfall. The café only opened seasonally prior to the play area being installed and has now increased its opening hours.

3.8.3.5 Five groups from Bowker Vale School were able to get hands on with the construction of the play area by helping to build the bridge across the stream.

4.0 Resourcing

- 4.1 The ambition for the future of Manchester's Parks relies heavily on the work of the Parks Team and it has been recognised that to deliver the themes of the Strategy and continue positive engagement with the Team that the staffing resource needs to be increased and focus on engagement, enabling, good quality standards and closing the gap between income and expenditure to reach a sustainable operating model.
- 4.2 The parks redesign is progressing through the recruitment phase.

5.0 Zero-Carbon

- 5.1 In the consultation to develop the Park Strategy, residents told us that climate change, biodiversity and ecology were really important to them and that parks need to perform for people and nature. This has become even more important with the Council's declaration of a climate emergency and the well publicised and associated biodiversity crisis.
- 5.2 Parks and green spaces in Manchester already make an important contribution to mitigating climate change with around a third of the 1,000+ hectares of land being managed as more natural river valley and urban countryside sites. However, more needs to be done to reduce carbon dioxide emissions as well as mitigate against the effects of extreme weather events and build more resilient ecosystems to help sustain species.
- 5.3 To capture the current position an audit has been undertaken of current activity and ideas generated for future action across the parks estate and activities. It was agreed that parks are great examples of climate-friendly activity that could be used as a way of engaging and inspiring residents to do more themselves.
- 5.4 There are examples of good practice that are being reviewed for roll out across the service - North Team use bikes for park inspections and in the last year covered 903 miles, burnt 45,150 calories and saved 536kg of CO₂; new catering contracts include environmental conditions and monitoring for CO₂ reduction, recycling, eradication of single use plastics; sensor lights have been installed during renovation of buildings to save on power costs; one electric vehicle at Heaton Park has saved approx. 1.4 tonnes of CO₂ per year.
- 5.5 Manchester has an average tree cover of 20.6% and a large percentage of these are in our parks and green spaces. Although space is limited for large new areas of tree planting, initial discussions have been held with City of Trees to undertake site audits to identify opportunities for additional tree planting. Management of the existing woodlands is crucial to their long term good health, particularly with challenges such as ash dieback.
- 5.6 Subject to board approval, work will be undertaken with the City Policy Team to develop new action plans for the River Valleys (Irk, Medlock and Mersey). These will recognise the important role that Green and Blue

Infrastructure can play in terms of creating a spongier, more adaptive, biodiverse landscape that will help the City cope with climate change.

Appendix 1 - Capital Schemes - update on schemes since May 2018

Project	Description	Location	Area	Ward	Total Value	Target Completion Date	Status
Interactive Football Wall	Installation of a new power supply and an interactive football skills wall	Platt Fields	Central	Fallowfield	£84,000	November 2019	Completed
Heaton Bowling Green conversion	Conversion of two flat bowling greens to two crown bowling greens	Heaton Park	North	Higher Blackley	£48,000	November 2019	Completed
Heaton Park Pay and Display - Spend to Save	Installation of pay & display - Spend to Save	Heaton Park	North	Higher Blackley	£766,000	April 2018	Completed
Tree Top Trek Path	Installation of new path and associated works	Heaton Park	North	Higher Blackley	£114,000	June 2018	Completed
Didsbury Park Play - S106	Refurbish existing play area in partnership with local stakeholders.	Didsbury Park	South	Didsbury East	£50,000	June 2019	Completed
Riverside Park - S106	Improve children's play facilities for 4 - 10yrs	Riverside Park	South	Northenden	£75,000	August 2019	Completed
Heaton Park Somme 100 - Libor Fund	Creation of commemorative installation using the tiles created during the Centenary year.	Heaton Park	North	Higher Blackley	£131,000	November 2018	Completed (subject to snagging)

Heaton Park Southern Play Area	Installation of a new woodland play area in the south of the park adjacent to the cafe.	Heaton Park	North	Higher Blackley	£480,000	July 2019	Completed (subject to snagging)
Wythenshawe Park - S106 (sports)	Improvements to the park sports infrastructure.	Wythenshawe Park	South	Brooklands	£152,000	December 2018	Original scope of work completed - added value underway
Platt Fields Park - Events Infrastructure	Road access from highway to event field and alleviation of local flooding.	Platt Fields Park	Central	Fallowfield	£355,000	December 2019	Original scope of work completed - added value underway
Painswick Park - S106	Improvements to park infrastructure, play and lake environment (water pump)	Painswick Park	South	Woodhouse Park	£30,000	December 2019	Underway
King George V - Park S106	Improvement works to football pitch, paths and drainage	King George V Park	Central	Gorton and Abbey Hey	£93,000	December 2019	Underway
Mount Road - S106 (phase 3)	Install a top trek cycling path	Debdale Park	Central	Gorton & Abbey Hey	£32,000	March 2020	In development
Sports Play Zone	Installation of a sports skills zone	Scotland Hall Road Park	North	Miles Platting and Newton Heath	tbc	Summer 2020	In development
Sports Play Zone	Installation of a sports skills zone	Ladybarn Park	South	Withington	tbc	Summer 2020	In development
Replace and Update Parks Signage	Replace and standardise all park signage	All parks	All	All	£85,000	TBC	In development

Boggart Hole Clough Phase 2 - Visitors Centre and Sports Pavilion	To demolish the existing building and build a new Visitors and Sports Pavilion on the same site (Phase 2 of BHC development).	Boggart Hole Clough	North	Charlestown	£535,000	TBC	In development
Boggart Hole Clough Phase 3 - Infrastructure	Improvements to play and park infrastructure	Boggart Hole Clough	North	Charlestown	£117,000	TBC	In development

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Manchester City Council Report for Information

Report to: Communities and Equalities Scrutiny Committee – 5 December 2019

Subject: Sport and Physical Activity Strategy

Report of: The Strategic Director (Neighbourhoods)

Summary

In May 2018, the Executive endorsed the recommendations of the Sport and Leisure Review carried out in early 2017 and agreed to approve the adoption of the new Sport and Physical Activity Strategy and the operating arrangements proposed to deliver it. This report provides an update on the progress made over the last twelve months and highlights that Manchester is tackling inactivity six times faster than the national average. Whilst this is a remarkable achievement the Council and partners should not be complacent as more work is still required to continue the journey of increasing active lives and widening access to tackle underrepresentation.

Recommendations

The Committee is recommended to:

Consider and note the progress in the delivery of the Sport and Physical Activity Strategy following its implementation and public launch.

Wards Affected: All

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	Sport and Leisure is a key economic driver within the city not only as an employer, but also in attracting inward investment to underpin a wide range of key sectors in the city.
A highly skilled city: world class and home grown talent sustaining the city's economic success	The Sport and Leisure sector provides significant opportunities for training, development, apprenticeship programmes and volunteering. This contributes meaningfully to employment within the Manchester economy.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	Sport and Leisure services are at the core of neighbourhoods and they create significant opportunities for all communities within the city to engage actively and energetically.

A liveable and low carbon city: a destination of choice to live, visit, work	Sport and Leisure provision has made a strong commitment to environmental sustainability through investment to modernise the estate. This is embedded within the management of the existing estate and the plans for the refurbished and replacement leisure facilities over the next five years.
A connected city: world class infrastructure and connectivity to drive growth	The Sport and Leisure sector has over the last twenty years already invested significantly in new assets that have helped drive the city's growth agenda. The new Strategy seeks to deliver new high quality assets across the city that will continue to support our growth ambitions over the next decade.

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Background documents (available for public inspection)

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- Executive Report – Leisure Arrangements – 30th May 2018, Item 7.
- Executive Report – Leisure Arrangements – 7th March 2018, Item 14.
- Executive Report – Sport and Leisure Arrangements – 2018 onwards, 26 July 2017, item 6.

1.0 Introduction

1.1 In May 2018, the Executive approved the delivery of five key workstreams in response to the Sport and Leisure Review, these are summarised below:

- To approve the adoption of the vision, strategic themes and actions to deliver the strategy over the next 10 years.
- To complete the production of the strategy document for communication with residents, visitors, partners and businesses.
- To agree to the governance arrangements proposed for implementing the strategy (MCRactive) and note the decision to award a contract to Manchester Active.
- To note the analysis undertaken on the Leisure Centre arrangements and to award a contract, subject to consent from relevant stakeholders.
- To complete and execute any documents or agreements necessary to give effect to the recommendations.

1.2 This report provides an update on all these key actions, which contribute to the new (single system) model for sport and physical Activity in Manchester. This approach has been established to build on the existing strengths across the sector and realise the ambition of making Manchester a more active city, whilst reinforcing the City's reputation as a global city of sport.

1.3 The new single system for sport and physical activity in Manchester seeks to ensure clarity of purpose for all involved, to simplify strategic and operational arrangements and to provide the golden thread between resident engagement, the strategic objectives and what residents experience in our neighbourhoods. The core elements of the newly formed single system include:

- **Co-investment** – Collaborating across the three major public funders of sport and physical activity (Health, Sport England and Manchester City Council) to co-invest to achieve the best outcomes for residents.
- **Strategy & Partnerships** – A revised Sport and Physical Activity Strategy overseen by new governance arrangements and new cross sector partnerships.
- **Manchester City Council** – A streamlined role for the Council - focused on getting the resources into the right organisations who can make the biggest impact in communities.
- **MCRactive** – A not for profit organisation, established by the Council, responsible for implementing the Sport and Physical Activity Strategy on behalf of the Council.
- **Leisure Centre Operator** – new contracting arrangements focused on sharing operational and financial risk, whilst bringing to bear the expertise of credible national operators who can drive the quality, efficiency and innovation, which is required to deliver the strategy.

- **Residents** – Engage residents in line with the “Our Manchester” principles, more proactively and more effectively.

2.0 Manchester Active

- 2.1 In May 2018, the Executive approved the proposal to form Manchester Active Limited (MCRActive) as the new strategic vehicle to implement the strategy on behalf of the Council. Manchester Active was established in December 2018 as a modification, redesign, repurpose and name change of the existing Eastlands Trust who were previously responsible for managing National and Regional Sport facilities in Manchester. Eastlands Trust was an existing company, where the Council was the only Member.
- 2.2 On 1 December 2018, 90% of the workforce employed by Eastlands Trust transferred by TUPE to the new operator (GLL). Running in parallel, detailed work commenced to modify and repurpose the company and a name change to Manchester Active Limited was activated. During the following four months, a significant amount of work was undertaken by the small remaining team, working in interim arrangements making critical preparations ahead of the transfer from the Council’s Sport and Leisure team and their associated responsibilities into the organisation.
- 2.3 On 1 April 2019, 22 Council employees transferred by TUPE into MCRActive to join the 17 already in employment with in the company. These 17 staff consisted of the remaining Eastlands Trust staff who did not transfer to GLL and staff from Wythenshawe Forum Trust who are currently deployed with a locality working remit across Manchester.
- 2.4 In May 2019, changes were formally made to role of the Council’s Strategic Lead for Parks Leisure and Events (Neil Fairlamb) to ensure that the Council provided the necessary day to day management support and oversight to the development of the company. This role operates in the form of an Executive Director for the company, where the post holder is directly responsible for the day to day management of MCRActive’s Executive Team.
- 2.5 MCRActive now provide the leadership and common narrative for sport, health and physical activity in Manchester, working closely with the whole sport and physical activity sector to activate traditional and non-traditional publically accessible activity ‘places’ across Manchester – not just the Council’s sport and leisure portfolio. MCRActive endeavour to provide a unified voice, bringing coherence, simplicity and connectivity to the previously fragmented sport and physical activity landscape, helping translate and facilitate connections to other sectors and vice versa.
- 2.6 MCRActive has been established in a manner to encourage genuine collaboration and co-design of services to get people healthier and more active – fundamental to the new ways of working is the need to develop and share insight, identifying strengths of organisations and share good practice to ensure the development of a workforce fit to deliver the strategy. The

organisation's operating model challenges existing boundaries, whilst remaining open-minded and collaborating across various leadership teams.

- 2.7 MCRactive is contracted to implement Manchester's Sport and Physical Activity Strategy on behalf of the Council and to oversee the delivery of a series of identified "we wills" as part of the 7 strategic themes, with a contract in place for an initial term until 31st March 2028.
- 2.8 The Council remain responsible for taking key decisions in relation to agreeing any plans and the deployment of Council resources, which will be reviewed in line with budget setting cycles. Specifically, the Council make decisions on investment into Council owned assets, charging policies, programming policies and service provision within neighbourhoods.
- 2.9 The benefits to the Council following the establishment of MCRactive include:
- **Getting more people active** - The Council, Sport England and Health (the three main bodies' set-up as the governance and distributing public funding) are better placed to jointly invest to achieve across shared priorities and strategic objectives.
 - **New ways of working** – A platform for new relationships through which main bodies responsible for sport, physical activity and population health can work together, test new approaches and scale successes.
 - **Activating the whole sector** - Provides the most effective platform to activate the traditional and non-traditional publically accessible activity 'places' across Manchester – not just the Council's sport and leisure portfolio.
 - **Co-commissioning** - Supports the development of integrated out-of-hospital services, based around the needs of local people.
 - **Resources** - Provide a new platform for resource leverage from a range of national, regional and local organisations, whilst deploying available resources to make the biggest possible difference in neighbourhoods.
 - **Streamlined** - Simplified existing arrangements, providing clarity of purpose for all involved, combining resources to deliver local priorities.
 - **Improved Communication and engagement** - Provide an effective and simple mechanism through which local residents can be engaged and communicated with
- 2.10 The following items and operational arrangements have been either progressed or embedded over the last 12 months:
- Articles of Association for Manchester Active Limited have been agreed;
 - The key decision to contract with the company has been taken as a Teckal exemption;
 - A Service contract between the Council and MCRactive has been agreed;
 - VAT assessments have been concluded to ensure best value and reduce risk;
 - Eastlands Trust activity has been closed down;
 - Staff have successfully transferred in / out of multiple organisations;

- A full staffing restructure has been completed to align the staff to the revised strategy;
- Continued focus on the MCRactive Card – as a simple mechanism for all to start their journey through pay & play to be more physically active without significant commitment, with additional benefits and value for Manchester residents;
- Established and rolled-out the single MCRactive brand;
- Established a communications and marketing platform and processes for sharing resources specifically focussing on relationships between Manchester Active, the Council, Wythenshawe Forum Trust and the leisure operators;
- Driven the city's sport and physical activity position regarding open-data, including taking the lead for Greater Manchester approach;
- Overseen the successful tender, review and subsequent award to create a new digital solution;
- Undertook a full ICT tender and awarded a new supplier delivering a singular IT system and platform;
- Extended resources around central support, data and communications to key partners sharing resources and expertise; and
- Strengthened relationships with key priority partners (with a specific strategic focus on MCC / Sport England / MLCO / MHCC relationships).

2.11 MCRactive have also worked closely across Greater Manchester (GM) where collaborative work has resulted in increased investment in walking and cycling and **£1.5M** investment into a Local Delivery Pilot as well as unified approaches to Public Service Reform. The GM Moving Plan (2017-2021) has an ambition to achieve **2 million moving by 2021 and 75%** of the population 'active' by 2025. The collective whole system approach from neighbourhoods through to each local authority area is having an impact and together MCRactive and GM Moving are enabling more residents to become active. **In fact, Manchester is tackling inactivity six times faster than the national average and GM are tackling inactivity three times faster.**

2.12 Data collected through the Active Lives Survey has revealed that 74.6% of Manchester's population is active and 69.6% of GM's population is active, which is progress towards the GM Moving target of 75% moving by 2025 (an increase from 68.2% since 2015-16). However, there is still more to do, continuing the journey of increasing active lives and widening access to tackle under-representation remain key priorities, this will enable our workforce and citizens to be happier, healthier and more productive.

2.13 The key focus for MCRactive over the next 12 months is to deliver the priorities set out in section 3.9 of this report and to ensure the company becomes an exemplar of good governance and operational excellence.

3.0 Progress on the Sport and Physical Activity Strategy

3.1 As set out in May 2018, the Manchester Sport and Physical Activity Strategy is the result of a detailed engagement and many conversations with residents. It provides the vision for sport and physical activity in Manchester and

provides a summary of the work required to deliver the vision, the success factors and strategic outcomes through seven strategic themes. The strategy provides a new narrative and focus for partners, residents and communities and will be guided by the Our Manchester principles which will shape behaviour and the actions of all who have a role and stake in the delivery of the strategy.

3.2 The Our Manchester principles sit at the heart of the strategy and are used to guide the way all partners in Manchester will collaborate to achieve:

- Better Lives – it's about people:
- Listening – we listen, learn and respond:
- Recognising strengths of individuals and communities – we start from strengths; and
- Working Together – we build relationships and create conversations.

3.3 The over-riding message from residents during the Strategy consultation was that the approach should be inclusive and encourage as many people as possible, from all sections of the community – especially those under-represented (older people, disabled people, women and girls) to be involved in sport and physical activity (the widening access agenda).

3.4 The Strategy is based around seven strategic themes as follows:

	Theme
1.	Encourage residents who are currently inactive to become regularly active.
2.	Helping young people enjoy being active, healthy and reach their potential.
3.	Sustain and increase adult participation in sport and physical activity.
4.	The home of world-class sport that inspires people.
5.	Creating great places to be active.
6.	How we communicate and engage with all residents.
7.	A skilled, motivated and valued workforce (employees and volunteers).

3.5 MCRactive held a launch event hosted at the Etihad Stadium to introduce the strategy to key partners and audience. Here, the seven themes were revealed with expert guest speakers from key areas presenting their perspective, opinions and support for the Strategy. Around 200 guests attended from sectors including Education, Health, Sport, Tourism and Transport; and since the launch we have made partnership progressions that will be pivotal in Manchester's ambition to achieve world leading status in this sector.

3.6 Health and Well-being Progress

3.6.1 There have been prominent advances in relationships within the health sector; in particular with the Manchester Local Care Organisation (MLCO), the similarities in the organisations infancies have allowed a degree of synergy in

the initial developments as partners and commitments to each other; with key personnel from MLCO achieving real ambassador status on behalf of MCRactive, thus allowing ease of introduction and transition into future key health organisations.

- 3.6.2 Manchester Health & Care Commissioning (MHCC) recognised that in order to have as positive an impact as possible on people's health, they need to work with sectors outside of Health and Social care, such as MCRactive. This partnership was cemented with the MHCC Executive Team in summer 2019 and MCRactive have implemented an action plan to progress the seven themes alongside MHCCs Locality Plan. This plan will work in synchronicity with the commitments to MLCO and can flex to suit any new potential partners.
- 3.6.3 The next stage health partnership development has been identified as the Manchester Foundation Trust. This is aspirational but has been part of the discussions with both MLCO & MHCC to date.
- 3.6.4 Building these strong foundations with key partners has created opportunities for MCRactive to be influential in key areas of work for the city. Not only has it provided a platform to promote the strategy but also a space where partners can effectively disseminate objectives. MCRactive have established a work stream that utilises the extended workforces from wider organisations to help implement positive messaging of physical activity.
- 3.6.5 There has been a shift in the importance that the role Sport and in particular, Physical Activity can play in relation to preventative medicine. The Council's Leisure Team has had historical contractual connections with some health bodies in previous years but what is evident in today's landscape is that Physical Activity is just as, if not more important to the contribution of improved health and well-being and the reduction in risk to an extensive list of illnesses (some chronic) than any other pharmaceuticals. It is therefore essential to look at traditional intervention models to provide an abundance of learning to assist in the developments of the new approaches to community development that the city are testing in order to facilitate the growing demand on our sector.
- 3.6.6 Through these new approaches MCRactive are hosting non-traditional partnerships through programmes such as Winning Hearts and Minds (WH&M), the Local Pilot and Active Aging. Three pilots which are empowering residents to design their own 'services' in relation to improving health outcomes within their local community.
- 3.6.7 Social Prescribing is an approach the City Council have been developing alongside the NHS's long term plan to help give people greater control over their own health. MCRactive are critical in contributing to the ability to equip GP's, nurses, social workers and other health and care professionals with the knowledge and tools to refer people to a range of local, community based, non-medical support for issues which are impacting their health and well-being.

3.6.8 The MCRactive Digital Platform, whilst it is a major advancement in the Sport Leisure and Physical Activity landscape in its own right, will play a major role in connecting communities, service users, non-service users and health and care professionals with the ability to socially prescribe sport and physical activity with ease.

3.7 Sports Development Progress

3.7.1 Over the last 12 months the Council's investment into Cricket Development has been complemented with additional new investment from the English Cricket Board, Sport England and GMCA. This has resulted in a GM wide investment programme into Non turf cricket facilities and wider development programmes including further work with schools. For Manchester, this will see 16 new non turf wickets installed across 13 sites in the City over the next 12 months and the enhancement of participation programmes such as Wickets, Last Man Standing and Chance to Shine.

3.7.2 Twenty Eight Active Streets days have been delivered across neighbourhoods and has brought together a range of services including Waste and Recycling, Street Cleansing and Sport. This is 'Social Value' in action with skips donated through a Council contract.

3.7.3 In Events, the Cricket World Cup saw success with the connecting of many local businesses to the opportunities for trade with India. The Cycling Tour of Britain event saw thousands of people on Deansgate for the race finish and half a million people watching across the GM route. The success of the event showed the strength of bringing all ten GM boroughs together to host a major sporting event. There is also an exciting emerging 'Road to Tokyo' Campaign of events secured in 2020, ahead of the Olympic and Paralympics in Japan next year.

3.7.4 MCRactive have made significant progress in creating a baseline and offering a support package to redesign and cement the Sport and Physical Activity Safeguarding and Quality Assurance standards across the delivery networks. Next stage developments are to digitise the process in line with the digital platform launch planned for early 2020.

3.7.5 The award winning volunteer programme MCRVIP, was relaunched across MCC's Neighbourhoods Service this year with MCRactive's officers playing an 'advisory' role to the directorate based on the success gained from the platform from a sports perspective. Club development work with Sport England is also seen as leading the way nationally. And as a result, MCRactive are working with other authorities to share best practice and support where appropriate.

3.7.6 The relationship with Visit MCR / Marketing MCR has been enhanced with the development of a joint Sports Bidding Post to be hosted by Visit MCR. This will support community activation, legacy benefits for residents as well as tourism and wider business engagement for sporting events and programmes.

3.8 Capital Investment Progress

- 3.8.1 There has been significant investment into Parks which includes tennis improvements at Alexandra Park, Chorlton, Fletcher Moss and Wythenshawe through the partnership with Tennis's governing body, the LTA - the Cricket User group has also expanded at Alexandra Park as a result. There has been investment for new Active Spaces 'playzones' at Ladybarn Park Scotland Hall Road and there has also been investment into Platt Fields Park Digital Activation Football wall.
- 3.8.2 There has been nearly **£10M** of investment into Sport and Leisure Facilities over the last twelve months, specifically Moss Side Leisure Centre, Belle Vue Sports Village, the Denmark Road Centre and North City Family and Fitness Centre.
- 3.8.3 The HSBC:UK National Cycling Centre, understood to be the busiest velodrome in the world, with the track in use 14 hours a day 7 days a week, benefitted from **£1.5M** refurbishment work, which included the installation of a new Velodrome Track and improvements to ancillary facilities.
- 3.8.4 The football pitches at the Denmark Road Centre were refurbished recently following a period of closure due to the aged condition of the surface. Not only will the facility now benefit from additional revenue income but most importantly, the works have created opportunities for activity in the area.
- 3.8.5 A Masterplan for the development of Hough End Playing Fields has been developed and £100K of funding has been secured to cover project development costs in order to bring forward a scheme for investment into the changing rooms and to make pitch improvements.
- 3.8.6 Over **£4M** of capital investment has been committed by the Council to implement a Carbon Reduction Programme across eight of the highest CO2 emitting sport and leisure facilities. This investment will be utilised over the next 2 years to improve boilers, LED lighting and photovoltaic panels.

3.9 Key Priorities for the remainder of the year

	Priorities
1.	To create a stronger sport and physical activity programme in parks in order to widen access to participation and tackle under-representation.
2.	To generate stronger arrangements with sporting National Governing Bodies (NGB) to ensure both the NGBs and the City achieve maximum benefit from the agreements/contracts in place than what currently exists.
3.	Deliver the MCRactive digital platform and connect ALL 90 GP surgeries to this - providing a toolkit for it to be the 'one stop shop' for Physical Activity referrals.

4.	Undertake a needs assessment of the service areas with volunteer requirements, utilising the refreshed relationship with the VCSE sector and our vast and successful experience from MCRVIP.
5.	Workforce - Influence the creation of an appropriately skilled workforce that can deliver to the complex and diverse needs of Manchester's communities.
6.	Improve the Greater Sport (local community sport partnership) relationship building on the success of the Tour of Britain and Cricket World Cup that showed strong cross GM working.
7.	Embed the use of the digital platform throughout the city. This will not only allow insight driven design of programming but will ensure accurate and real time monitoring of programmes within our operators contracts and in community settings.
8.	There will be an emphasis on improving the work with National Governing Bodies, but in particularly with Rugby League in preparation for their relocation to the Etihad Campus.
9.	There will be a focus on embedding the Family Poverty Strategy alongside the Sport and Physical Activity Strategy.
10.	To understand the requirements for the ability to cater for a wider variety of health related 'products' within the operators' portfolio.
11.	Manchester Aquatics Centre refurbishment progressed to RIBA Stage 2 - progress to investment installation.
12.	Abraham Moss Leisure Centre progressed to RIBA Stage 4 - progress to investment installation.
13.	HSBC (UK) National Cycling Centre improvements to Velodrome infrastructure progressed to RIBA Stage 2 – progress to investment installation.
14.	Manchester Regional Arena Outdoor Athletics Track relaying progressed to RIBA stage 2 - progress to investment installation.

4.0 Leisure Centre Contracting Arrangements

- 4.1 Key to the new single system was the need to review the various arrangements in place to operate the Council's leisure assets. Previously, the various buildings were managed under four very different contracts and it was identified that such arrangements were complex making widening access to provision challenging and confusing to residents. Also identified was the need for greater co-ordination of the sport and leisure offer, one that considered the entire facility provision across Manchester (803 facilities) and the significant provider network of facilities (over 100 providers) and therefore, simplified provider arrangements are needed to achieve this.
- 4.2 Asset out at the Executive meeting in May 2018, three bids were received by the Council from leading national facility operators, including Better Leisure (GLL), More Leisure (Serco) and Everyone Active (SLM) for the management and operation of the Council's Elite and Community Sport and Leisure Facilities (Lot 1). Three bids from the same operators were also received by the Wythenshawe Forum Trust for the management and operation of Forum Leisure and Facilities Management arrangements (Lot 2).

- 4.3 In August 2018, the tender process was competed and awards were made for the two Lots in scope. GLL were successful in the appointment of Lot 1 and SLM for Lot 2. Allowing adequate time for engagement with the employees in scope, a mobilisation period of approximately 90 days took place and both contracts became effective on 1 December 2018.
- 4.4 It has been close to a year since the new contracts commenced during which time a vast amount of work has taken place. A key focus has been to obtain a full understanding of the facilities that the operators have recently taken receipt of, especially those with a national presence given the predominant single sport focus and complex requirements in that there is a key requirement to offer significant community use.

4.5 Key achievements over the last 12-months

- Overall visits to leisure facilities over the last year have increased by **192k**.
- A 7% increase in the number of people learning to swim has been achieved – now at over **7,200** children learning to swim per week across Manchester.
- Over **£900K** of investment into facilities made by GLL at Northcity, East Manchester Leisure Centre, the Manchester Aquatics Centre, Belle Vue and Debdale.
- Rebrand of various facilities to MCRactive phasing out GLL's 'Better' presence;
- Growth in overall participation across the full portfolio;
- Additional facilities have been added to the GLL contract to safeguard their future – This includes the Range Sports Complex and Ghyll Head;
- New Technology installed to fast track access and improved customer experience/Journey;
- Expansion of free swimming programmes with both Over 60's and Under 16's; and,
- Sport Foundation Grant funding distributed to 25 aspiring young athletes;
- 8 apprentices of which 7 are Manchester residents have been recruited on to the programme and have successfully gone through the National Pool Lifeguard qualification.

5.0 Summary

- 5.1 It is a very exciting time for Sport and Leisure in Manchester. Through the unique governance arrangements and organisational set-up, MCRactive are the country's first ever tripartite collaboration between sport, health and a local authority ensuring a new collaborative approach to strategy and resources across the city. With the new single system now in place, the foundations are set to enable the drive of significant improvements across the city. In addition to the obvious growth in sport and physical activity, it is recognised that through the engagement of valuable partnership working with likeminded organisations and individuals that Manchester can achieve so much more positively impacting other areas such as health, education, economic growth, and community and individual development. The new approach will ensure

that our residents are more actively engaged with a strong voice to effect change.

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**Manchester City Council
Report for Information**

Report to: Communities and Equalities Scrutiny Committee – 5 December 2019

Subject: Overview Report

Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information
- Work Programme

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

Contact Officer:

Name: Rachel McKeon

Position: Scrutiny Support Officer

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Background documents (available for public inspection):

None

1. Monitoring Previous Recommendations

This section of the report lists recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented and, if it will be, how this will be done.

Date	Item	Recommendation	Action	Contact Officer
7 September 2016	CESC/16/19 Equality Action Plans 2016/17: Update	To request that the Head of Legal Services provide the action plan for providing support to residents to access revenues and benefits to members of the Committee.	A response to this recommendation has been requested and will be reported back to the Committee via the Overview report.	Jacqui Dennis, Deputy City Solicitor
7 December 2017	CESC/17/48 Volunteering – Timebanks	To ask Equality Lead Members to consider what role they could play in enabling timebanking to reach different communities, including consideration of specific timebanks around protected characteristics.	A response to this recommendation has been requested and will be reported back to the Committee via the Overview Report.	Keiran Barnes, Equality Team Leader
11 October 2018	CESC/18/39 Widening Access and Participation, Leisure, Libraries, Galleries and Culture – Update	To request that data on which wards the users of individual leisure facilities lived in be circulated to Members.	A response to this recommendation has been requested and will be circulated to Members.	Lee Preston, Sport and Leisure Lead
6 December 2018	CESC/18/54 Update on Revenue Financial Strategy and Business Plan Process 2019/20	To ask the Chief Operating Officer (Neighbourhoods) to confirm the implications of the change of management for staff employed at the Powerleague in Whalley Range.	A response to this recommendation has been requested and will be reported back to the Committee via the Overview Report.	Fiona Worrall, Chief Operating Officer (Neighbourhoods)
6 December 2018	CESC/18/56 Overview Report	To recommend that the Chair meet with Councillor Fletcher-Hackwood to discuss how to take forward the suggestion that the Committee	A response to this recommendation will be reported back to the Committee via the Overview report.	Rachel McKeon, Scrutiny Support Officer

		contribute to the review on making misogyny a hate crime.		
7 March 2019	CESC/19/17 Manchester Community Events	To request that a list of groups which were successful and unsuccessful in obtaining funding through the Community Events Funding Programme 2019-20 be circulated to Members, including details of whether the groups have been funded in previous years.	A response to this recommendation has been requested and will be circulated to Members when it is available.	Neil Fairlamb, Strategic Lead (Parks, Leisure and Events)
7 November 2019	CESC/19/46 Manchester International Festival 2019	To request a ward breakdown of volunteers from Manchester. To request more detailed information on where MIF attendees were from. To request information on the methodology used to calculate the economic impact of the Festival.	A response to these recommendations was circulated to Members by email on 26 November 2019.	Neil MacInnes, Head of Libraries, Galleries and Culture

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **22 November 2019** containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Register of Key Decisions:

Subject / Decision	Decision Maker	Decision Due Date	Consultation	Background documents	Officer Contact
<p>National Taekwondo Centre 2018/10/19A</p> <p>Enter into a 39 year lease with Sport Taekwondo UK Ltd for areas within the building.</p>	Chief Executive	Not before 1st Nov 2018		Briefing Note and Heads of Terms	Richard Cohen r.cohen@manchester.gov.uk
<p>Leisure Services - External Ref: 2016/02/01C</p> <p>The approval of capital expenditure on external Leisure Services land and buildings.</p>	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019		Business Case	Lee Preston l.preston2@manchester.gov.uk
<p>Manchester Active Annual Contract Renewal 2020 2019/04/02B</p> <p>To consider the renewal of the contract for the delivery of the Manchester Sport and Leisure</p>	City Treasurer (Deputy Chief Executive)	Not before 1st Jan 2020		Contract report and performance report for the 2019/20 annual contract.	Rebecca Livesey r.livesey@mcractive.com

Strategy.					
House of Sport (2019/07/26A) Remodelling of the Regional Athletics Arena/National Squash Centre to incorporate and accommodate the relocation of sports and related institutions to be known as the House of Sport.	City Treasurer (Deputy Chief Executive)	Not before 3rd Oct 2019		Report to Executive (Eastlands Regeneration Framework – 13.12.17, 25.07.18 (update), 25.07.19) Eastlands Update Executive Report – 11.09.19 & Full Council 02.10.19	Richard Cohen r.cohen@manchester.gov.uk
Development of new build Gorton Hub (2019/07/26C) Development of a multi-partner hub building in Gorton District Centre to deliver health and care services alongside space for One Manchester and a reprovisioned library	Executive	16 Oct 2019		Executive Report and Checkpoint 4 Business Case	Development of new build Gorton Hub (2019/07/26C) Development of a multi-partner hub building in Gorton District Centre to deliver health and care services alongside space for One Manchester and a reprovisioned library
Manchester Regional Arena - Indoor & Outdoor Athletics Track Replacement (2019/08/01A) The approval of capital expenditure	City Treasurer (Deputy Chief Executive)	Not before 30th Sep 2019		Checkpoint 4 Business Case	Neil Fairlamb N.Fairlamb@manchester.gov.uk

for the refurbishment works on both the indoor and outdoor athletics tracks at Manchester Regional Arena.					
<p>City Centre Public Space Protection Order (PSPO) 2019/03/01O</p> <p>To decide if a PSPO will be introduced in Manchester city centre.</p>	Strategic Director (Neighbourhoods)	Not before 31st Jul 2019		Report with consultation document appended.	Sam Stabler s.stabler@manchester.gov.uk
<p>Extra Care - Russell Road LGBT Project 2019/03/01H</p> <p>The approval of capital expenditure on the City's Extra Care Programme to develop new build extra care units which will be in the ownership of MCC.</p>	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019		Checkpoint 4 Business Case	Steve Sheen s.sheen@manchester.gov.uk

**Communities and Equalities Scrutiny Committee
Work Programme – December 2019**

Thursday 5 December 2019, 2.00 pm (Report deadline Tuesday 26 November 2019)				
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Peterloo	To receive a report on events to mark the 200 th anniversary of the Peterloo Massacre.	Councillor Rahman	Fiona Worrall/Neil MacInnes/Neil Fairlamb	
Parks Strategy	To receive a further report on the Parks Strategy, to include: <ul style="list-style-type: none"> • further information on the management plans for parks. • how smaller parks fit into the strategy and how they can be improved. • the variance in spend within the Parks programme and the loss of the potential grant income that is anticipated. 	Councillor Rahman	Fiona Worrall/Neil Fairlamb/Kylie Ward	See Resources and Governance Scrutiny Committee June 2019 minutes
Sport and Leisure Strategy	To receive an annual progress report on the Sport and Leisure Strategy. To ask officers to undertake a piece of work to map the providers' Community Development Plans against the Our Manchester Strategy and all the Equality Strands, including engagement with Age Friendly Manchester and the Our Manchester Disability Plan and to include this in the report, with case studies.	Councillor Rahman Councillor Akbar	Fiona Worrall/Neil Fairlamb	See December 2016 and November 2018 minutes
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and any items for information.	-	Rachel McKeon	

Thursday 9 January 2020, 2.00 pm (Report deadline Friday 20 December 2019) PLEASE NOTE DEADLINE DUE TO CHRISTMAS HOLIDAYS

Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Budget 2020/21 – Officer proposals	The Committee will receive a report outlining the main changes to delivery and funding arrangements. Savings included as officer options to be debated.	Councillor Ollerhead	Carol Culley	There will be no detailed business plans for Directorates included in this report
Capital Strategy for Leisure Facilities	To receive a report on the Capital Strategy for Leisure Facilities, to include an update on the Playing Pitch Strategy.	Councillor Rahman	Fiona Worrall/Neil Fairlamb	
Community Engagement Framework	To receive a report on the Community Engagement Framework which sets out how the Council will engage with residents in Our Manchester.	Councillor S Murphy	Fiona Worrall	
Delivering the Our Manchester Strategy	This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the portfolio of the Deputy Leaders and the Executive Member for Skills, Culture and Leisure.	Councillor N Murphy Councillor S Murphy Councillor Rahman		
Final Report of the Review of Advice Services in Manchester Task and Finish Group	To receive the final report and recommendations of the Review of Advice Services in Manchester Task and Finish Group.	Councillor Craig	Rachel McKeon	
Overview Report		-	Rachel McKeon	

Thursday 6 February 2020, 2.00 pm (Report deadline Tuesday 28 January 2020)				
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Budget 2020/21		Councillor Ollerhead	Carol Culley	
Equality Impact Assessments	To consider a selection of Equality Impact Assessments from the previous year's budget process, to include the Affordable Housing Policy.	Councillor Akbar	Fiona Ledden/James Binks/Keiran Barnes	See February 2019 minutes
Overview Report		-	Rachel McKeon	

Thursday 5 March 2020, 2.00 pm (Report deadline Tuesday 25 February 2020)				
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Public Space Protection Orders around abortion-providing clinics	To receive an update in relation to Public Space Protection Orders around abortion-providing clinics.	Councillor N Murphy	Fiona Ledden/ Fiona Worrall/ Sam Stabler/	See June 2019 minutes
Community Events Funding and Applications	To receive an update report.	Councillor Rahman	Fiona Worrall/Neil Fairlamb	
Business Planning and Equality Delivery Plans	To receive an update report.	Councillor Akbar	Fiona Ledden/Sam McVaigh/Keiran Barnes	
Equality Objectives	To receive an update report.	Councillor	Fiona	

		Akbar	Ledden/James Binks/Keiran Barnes	
Overview Report		-	Rachel McKeon	

Items To be Scheduled				
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Community Safety Overview	To receive regular update reports on the work of the Community Safety Partnership (CSP) across its key priority areas. To request that this include regular updates on work in relation to accommodation for offenders. To also receive information on child criminal exploitation and a report on men and women in the sex trade.	Councillor N Murphy	Fiona Worrall/ Sam Stabler/ Samiya Butt	See November 2018 minutes
Universal Credit	To receive a report on: <ul style="list-style-type: none"> the Welfare Reform Board's work on the impact of Universal Credit in Manchester, focusing on to its impact on people with protected characteristics. how advice services are supporting residents moving to Universal Credit. 	Councillor S Murphy	Angela Harrington	TBC See November 2017 minutes Invite Chair of Economy Scrutiny Committee
Extra Care Housing Options	To receive a report on extra care housing options.	Councillor Richards Councillor Akbar Councillor Craig	Director of Adult Social Services /Jon Sawyer/ Zoe Robertson	See February 2018 minutes Invite Chairs of Health Scrutiny Committee and Neighbourhoods and Environment Scrutiny Committee and

				Lead Member for Age Friendly Manchester
Recording Misogyny as a Hate Crime	To receive an update on what actions GMP is taking in relation to recording misogyny as a hate crime.	Councillor N Murphy	Fiona Worrall/ Sam Stabler	See November 2018 minutes
Greater Manchester Ageing Strategy	To receive a report on the Greater Manchester Ageing Strategy and how this relates to the work taking place at a Manchester level.	Councillor Akbar Councillor Craig	David Regan/ Paul McGarry/ Philip Bradley/ Dave Thorley /Sophie Black	See November 2018 minutes Invite Lead Member for Age Friendly Manchester
Begging and Rough Sleeping	To request a further report on begging and rough sleeping, noting that this spans the remit of two scrutiny committees whose Members should have the opportunity to scrutinise it. To request that this report include further information in response to Members' comments, in particular further information on the work to gather evidence in relation to organised begging.	Councillor S Murphy Councillor N Murphy	Eddie Smith/Fiona Worrall/Kate Macdonald/Sam Stabler	See February 2019 minutes Invite City Centre Councillors (TBC)
City Centre Survey Findings	To receive a report on the findings of the City Centre Survey.	Councillor Akbar	Kate MacDonald	Invite ward councillors and Chair of Neighbourhoods and Environment Scrutiny Committee
Review of Council's Processes (Accessibility for Disabled People)	To receive a report on the review of the Council's processes to ensure that accessibility for disabled people is fully embedded.	Councillor Akbar	Fiona Ledden/ Keiran Barnes	See June and September 2019 minutes
English for	To receive a report on ESOL, including the work of	Councillor	Angela	See September

Speakers of Other Languages (ESOL)	Manchester Adult Education Service (MAES).	Rahman	Harrington/Julie Rushton	2019 minutes Invite Chair of Economy Scrutiny Committee
Read Manchester	To receive a report on Read Manchester.	Councillor Rahman	Fiona Worrall/Neil MacInnes	
Voluntary, Community and Social Enterprise (VCSE) Infrastructure Service	To request that that, following the contract negotiations, Macc and officers from the Programme Team be invited to a meeting of the Committee to discuss what Macc's outputs will be.	Councillor S Murphy	Fiona Worrall/ Michael Salmon	See October 2019 minutes